



Advanced Care Transformation Report



2023

ADVANCED CARE TRANSFORMATION REPORT: 2023

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EXECUTIVE SUMMARY

If you're looking for data and trends to make your case for improving care for those with serious illness at the state and regional level, look to the 2023 ACT Index Report.

The timing couldn't be better. Thanks to the efforts of state champions, including coalition leaders, a growing number of states are testing new care delivery models through Medicaid and other payer-provider collaborations. Currently, Hawaii is leading this effort as the first state to apply to the Center for Medicare and CHIP Services (CMCS) to include palliative care services in their State Plan Amendment. And 21 other states are taking action to pass legislation or take other policy measures to implement programs and waivers to expand access to services like care coordination, palliative care, and advance care planning into the home and community settings.

Supporting Our State Champions to Create National Change.

We are convening and connecting our state champions to build a common advocacy agenda and empowering them with access to tools such as the Index, CAPC's [Palliative Care Report Card](#), NASHP's [State Policy Institute](#) and other resources. At the same time, the efforts at the state level are providing critical data for our national, federal policy agenda.

Implementing new policy recommendations for care delivery and services can be a multi-year, complex effort. And one of the biggest challenges our state partners identify is securing early buy-in from policy makers, payors, foundations, and other stakeholders in an action plan. The Index can provide the foundation for common ground. Think of the Index as a compass that can help give you and your fellow stakeholders objective data supporting the direction of your plan. For example, Hawaii Med-QUEST Division (MQD) used the Index measures early in their planning to understand the current experience of people with serious illness and used this insight to inform their strategy for developing a new Medicaid benefit.

How to Use the Index. Using 26 metrics across four domains (care, cost, community, caregiving), the Index provides you with a 360-degree snapshot of how well your state meets the needs of those living with serious illness. From this larger set of measures, you'll want to identify 2-3 measures or a domain to focus on. This information can then be used in developing your state action plan, including:

- Prioritizing opportunities for improvement
- Setting goals and measure progress
- Identifying best practices
- Identifying focus areas for further research
- Fostering communication and collaboration

As an initial next step, you may want to use the 2023 Index to educate your constituents and engage them in your advocacy plans (Torrie Fields and her team at TFA-Analytics did 13 presentations on the Index with state coalitions last year).

Providing more tools, case studies, and insights on how state champions can use the Index will be a significant area of focus for us moving forward.

Data Sources and Methodology. We used publicly available sources (a full list can be found below) for all 26 measures, which are updated annually as available. We have noted data sources where there was no update. Finally, the impact of Covid-19 across the healthcare system and measurement frameworks has yet to be fully understood, but each agency providing data has acknowledged how their results have potentially been affected or delayed by the pandemic. Many of the more dramatic swings in a state's performance on a measure can be traced back to the impact of Covid-19 or to temporary public policy interventions that may not continue (for instance, federal funding for at-home meals).

ACT Index Report Highlights 2024

Caregiving & Community Domain*

- North Dakota went from rank 10 to rank 1 mainly by increasing home-delivered meals, which saw a rate increase of 55.6 home delivered meals per 100 adults 60+ with independent living difficulty. The state also made improvements by reducing food insecurity and increasing seniors with a dedicated health-care provider.
- New Mexico increased its rank from 28 to 4. The state achieved this mainly by increasing home delivered meals with a rate increase of 38.4 meals per 100 adults 60+ with independent living difficulty and reduction in the number of adults with food insecurity.
- The impact of Covid-19 and federal dollars may have had an outsized and temporary impact on home delivered meal services.

**Changes in measurements across this domain for 2023 may lead to incomparable results of the performers in this category. The metric "policies supporting working caregivers" has fundamentally changed in its scale which impacts both the individual measure's comparability, as well as the rollup of measures into its respective domain. However, this is the most readily available source of information for this measure.*

Care Domain

- Maryland fell from a rank of 42 in 2020 to 50 in 2023 due to it being in the bottom ten for home healthcare workers compared to its peers, as well as very low performance in hospice emotional and spiritual support.
- Hawaii dropped from 40 to 47 primarily due to low performance in the home healthcare workers measure (bottom 5 compared to peers in this domain).

Communication Domain*

- Although the states at the lowest performing end of the domain are poorly ranked, it is worth mentioning that many of them (North Dakota, Iowa, and Wisconsin) made improvements by increasing their Medicare fee-for-service beneficiaries with advance care planning, a key tenet of C-TAC's Moonshot Goal.

**Changes in measurements across this domain for 2023 may lead to incomparable results of the performers in this category. The metric "person and family-centered care policies" has fundamentally changed in its scale which impacts both the individual measure's comparability, as well as the roll up of measures into its respective domain. However, this is the most readily available source of information for this measure. Given that there are only four measures total being weighted in this domain, this change resulted in a dramatic impact on rankings that had more to do with this technicality and not as much with state action to advance these measures.*

Cost Domain

- Wisconsin climbed from eighth to second rank by lowering its rate of preventable hospitalizations, with a decrease in the rate from 45.5 to 11.4 (-33.6) incidents per 1,000 Medicare beneficiaries aged 65 and older.
- South Dakota advanced to third place by significantly reducing its rate of preventable hospitalizations, achieving a decrease in the rate from 50.5 to 10.6 (-39.9) incidents per 1,000 Medicare beneficiaries aged 65 and older.
- Of the lowest ranked in the table, California fell from a rank of 38 to 47. This was driven by the state being in the bottom three in the intensive care days per decedent (last six months of life) and the bottom nine in the hospital days.

NATIONAL

- Overall, the highest performers in the 2023 ACT Achievement Index are Wyoming, North Dakota, Utah, the District of Columbia, and Vermont. Apart from North Dakota's scores, the top performers have remained consistently high since 2020.
- Florida maintained its low rank in the 2023 report, while Connecticut, Arizona, Rhode Island, and New Jersey slipped from the middle of the rankings to the bottom five.
- The highest top performer overall change in rank is visible in North Dakota's position from 11 in 2020 to 2 in 2023, driven by improvements across the Caregiving and Community domain and Cost domain. We see high marks compared to the national average in the number of home delivered meals per 100 (81.3 meals per 100 in North Dakota) compared to the national average of 15.3 meals per 100 adults).

Contents

Introduction and Background

About C-TAC	7
C-TAC Moonshot Goal	8

About the Advanced Care Transformation (ACT) Index

Purpose of the ACT Index	9
ACT Index Development Timeline	10
Goals for the Index	11
Design and Methodology	11
Weighting and Benchmarking Measures	13

Measuring Change Over Time

Overall changes by Domain	16
Analysis by Domain	17
National Trends	21

Looking Ahead to 2030

Future measurement focus	26
Appendix A: Measures by Domain	28
Appendix B: National Achievement Index	32
Appendix C: State Score Cards	32
Appendix D: Federal Change Index	81

INTRODUCTION AND BACKGROUND



About C-TAC

A serious illness can be profoundly disruptive, isolating, and financially challenging, not just to patients and their families, but also to their caregivers, who are often unpaid and overburdened.

Since its founding in 2010, The Coalition to Transform Advanced Care (C-TAC) has been their champion and their advocate. Representing their interests and working with legislators, decision makers, and advocates to find common ground and craft policies that deliver more comprehensive, equitable, and consistently funded care at scale.

Founded in 2010 by Bill Novelli and Tom Koutsoumpas, social change leaders and hospice benefit visionaries, C-TAC now occupies a unique space in the healthcare ecosphere. We are a nonprofit and recognized as the voice of the patient and family impacted by serious illness. We know the players and the landscape. We understand the issues. We collaborate across political parties, silos, disciplines, and disease groups.

C-TAC is a coalition of over 200+ organizations that share our vision of person-centered care that meets patients' goals and honors their dignity. Together we are opening the door to a new healthcare paradigm built on greater equity, public engagement, and workforce development.

C-TAC 2030 MOONSHOT GOAL

The **12 million** people experiencing serious illness will have a high quality of life by 2030.

How We'll Get There

2030 will be here before we know it. And the actions we take today will make all the difference in the lives of the 12 million people experiencing serious illness – now and in the future. To achieve our goal, we are organizing around four main levers of change:

1. Public Engagement: outreach and education to consumers
2. Professional Engagement: increased clinician training to deliver improved quality of life
3. Policy Advocacy: advancing legislation and regulation that supports this goal
4. Measurement: developing new, more granular metrics to track QoL improvements We are also focusing on programs that address psychosocial and community needs:
 - Caregiving, which reduces emotional, financial, physician strain
 - Faith Leadership, which connect communities with providers to improve outcomes and increase trust
 - State Coalitions, which move policy and foster greater engagement at the local level

Powering the Journey

State and Community Support for new and existing coalitions across the country is essential. They connect clinical care with nonmedical services (e.g., transportation, meal delivery, housing) to help those with serious illness and their caregivers live more independently and with greater dignity. By supporting community models, we can assist service providers to work with one another. Lastly, access to telehealth, including palliative care consultation, brings comfort to patients where they live—at home.

Policy Advocacy is rocket fuel at state and federal levels. Working with our members, we pursue policy reform on delivery systems, health equity, professional workforce improvement, and other areas that drive change throughout the country.

Partnerships with Faith-based Groups whose deep roots in their communities instill trust among their congregants and encourage them to accept counseling and care. Our Interfaith Working Group is a pillar of our Coalition and exemplifies how faith leaders can inspire the work that leads to positive social change.

ABOUT THE 2020 ADVANCED CARE TRANSFORMATION (ACT) INDEX

Purpose of the ACT Index

The U.S. population is aging rapidly with over 10,000 people becoming Medicare-eligible every day. By 2030, the number of Medicare enrollees is expected to double to approximately 80 million individuals – many of whom will experience serious illness in later life. To address this need as effectively as possible, we must measure and monitor the quality of serious illness care and experience over time.

The **ACT Index** is the way to understand the current state of experience for people with serious illness. By collecting measures across a broad spectrum of the healthcare delivery system, the Index is a way to measure the Coalition's progress toward achieving the Moonshot Goal.

Comprised of 27 publicly available measures across 4 domains of influence that impact quality of life for people with serious illness, CTAC's ACT Index is a source for members to get up-to-date information about the current care experience and identify the leading drivers that will impact outcomes. The ACT Index was developed to help individuals and leaders to understand the current experience of people facing serious illness at the state level. This evidence-based framework can be used as a catalyst for leaders to develop policy and programs that can improve the quality of life for people and families. As programs are implemented, the Index can be used to measure and evaluate performance and identify additional areas for improvement.

Each ACT Index measure was carefully selected by CTAC, invited stakeholders, and serious illness experts to capture key facets of serious illness care. Selected measures are reviewed and approved by an independent steering committee. Some of these measures are fully specified and in use in accountability programs for various entities (such as the Hospice Quality Reporting Program), while others are measures of population health that have not been tested and validated for use in payment or other accountability programs for specific populations. Specific measures selected by domain and their descriptions can be found in Appendix A.

The ACT Index measures our progress toward the 2030 Moonshot Goal. It can be used to accelerate the adoption of actions taken to improve quality of life in every community by:

- Tracking national and state measures of success
- Supporting advocacy to fill gaps where additional data and measures are needed
- Building best practices that communities can use to improve performance
- Putting data to work for people and caregivers

Development Timeline

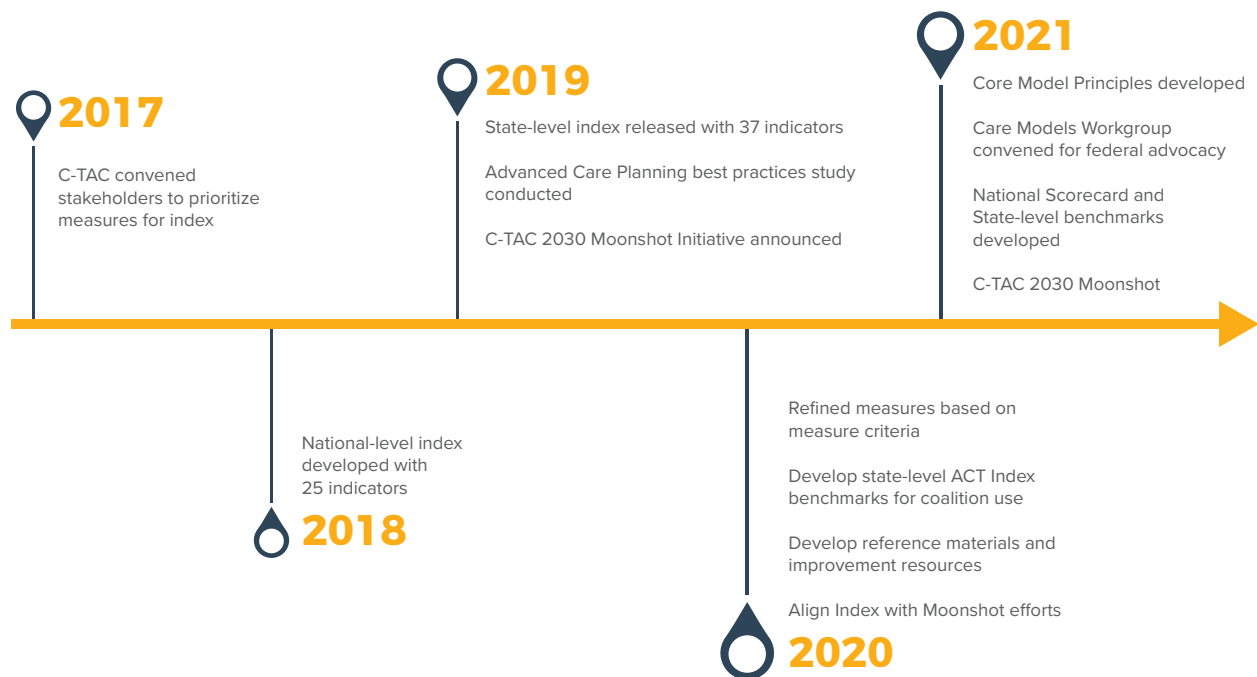
The Advanced Care Transformation Report originates from the ACT Index. Originally developed in 2017 by convening stakeholders to identify publicly available data that could be used to measure how care has been transformed for people with serious illness, the first national-level ACT index was produced in 2018. In 2019, due to feedback from additional stakeholders and organizations caring for people with serious illness, C-TAC released the State-by-State ACT Index, consisting of 37 measures.

Following the announcement of the C-TAC 2030 Moonshot Initiative in 2019, C-TAC aligned the ACT Index with the Moonshot Initiative goals of improving quality of life for people with serious illness. Measures were refined and updated to focus on the most impactful measures affecting quality of life. During this alignment, 10 measures from the original ACT Index were removed. Today, there are 26 measures in total across the 4 domains.

The updated national and state-specific scorecards in Appendices B and C reflect the revised measure set and can be used as state and federal level benchmarks for improvement across various areas, or domains. It is expected that organizations or stakeholders may only collect a subset of measures or measures in a single domain.

Aggregating all measures related to experience of care and quality outcomes can provide a comprehensive view of how different levers are impacting overall experience. This Index seeks to allow different stakeholders to better understand the current landscape of help available for people with serious illness.

Figure 1. Timeline of ACT Index Development



While socializing the ACT Index scorecard and domains with stakeholders from across the country, C-TAC found that there are few measures that focus on measuring a person's quality of life or overall quality of care. The measures the healthcare system currently collects can work to track improvement but not evaluate the impact serious illness has on people in our communities. Data being systematically collected today can only be used as proxy measures for overall patient experience of care. Future iterations of this report will include a focus on experience of care measures that can truly measure our progress toward ensuring that the 12 million Americans living with serious illness experience high-quality lives.

- Communication Domain
- Caregivers and Community Domain
- Care Domain
- Cost Domain

Goals for the Index

Use of the ACT Index and its component measures provides the public, providers, and policymakers data to inform evidence-based decision-making and track progress over time. The ACT Index can be used to:

- Prioritize opportunities for improvement
- Set goals and measure progress
- Determine effectiveness of interventions
- Identify best practices
- Foster communication and collaboration

Design and Methodology

The ACT Index is designed to be a balanced scorecard, focusing on all areas of the community and measures that determine the progress that different stakeholders are making based on the data they can collect. The ACT State-Level Index (Appendix B-D) can be used to compare performance at the local, state, and federal levels, comparing each state's performance to the federal benchmark and to other states for a given year. States can also compare their achievement in a given domain of care for a year, enabling organizations to set long and short-term goals. The ACT Change Index was designed to assess the impact of all efforts to transform advanced care over time and compare scores across each domain year over year.

The ACT Index measures were selected using the following criteria:

- Uses currently available and easily accessible data
- Can be aligned with current Centers for Medicare and Medicaid Services value-based care models
- Can be used and impacted by the community

The Index utilizes measures collected from the following publicly available sources:

- Center for Medicare Services Home Health Compare
- Hospice Consumer Assessment of Healthcare Providers and Systems (CAHPS) Survey
- America’s Health Rankings
- American Time Use Survey (ATUS)/United States Census
- Long Term Services and Supports (LTSS) Scorecard
- Agency for Healthcare Research and Quality (AHRQ)
- Commonwealth Fund Interactive Dataset
- CDC WONDER
- Medicare Standard Analytic Files (SAF) S
- Dartmouth Atlas
- Behavioral Risk Factor Surveillance System (BRFSS)/Centers for Disease Control (CDC)

Many of the sources in the ACT Index provide annual updates to their data. However, dates for publication of these data vary by source and measurements are subject to change. Complete updates to all measures producing a state’s “rank” are only possible every three years due to the lag in data availability. This “rank” is also predicated on measurements being continually updated using the same metrics year over year; as measurements change or evolve, the comparability from the previous year is less reliable. Moving forward, finding alternative or similar measurements to include in domains is critical. Within the 2023 report; we faced barriers to ranking with multiple measurements. While the LTSS report was released in 2023 as expected, it included multiple changes to the measurements; one measurement was removed altogether and another was disaggregated. The Dartmouth Atlas data, a source used for most of the Cost Domain has not been updated since 2019, rendering it challenging to make new interpretations of state progress within the cost domain. The America’s Healthcare Ranking which provides multiple measurements across domains used the same measurements; however, subtly changed the metrics used for these measurements – posing difficulty in interpreting change across numerous measurements. Additionally, changing nationwide objectives such as striving for equity, alternate payment models, and the expansion of approaches healthcare delivery (i.e., apps, and telemedicine) have prompted many public use health databases to shift measurements accordingly. This prompts the need to not only evolve the domains and measurements in future ACT index reports, but signals a call to action to stakeholders to push to keep existing databases relevant and reliable.

Note: The impact of Covid-19 across the healthcare system has yet to be fully understood, but each agency providing data has acknowledged how their results have potentially been affected or delayed by the pandemic. In addition, measurement framework changes had significant impact on reported values, leading to substantial changes from 2020-2023. Therefore, caution should be applied when comparing results from previous reports to the 2023 publication.

Weighting and Benchmarking Measures

The ACT Index includes 26 measures that address four domains relevant to serious illness and end-of-life care:

- Care
- Caregiving & Community
- Communication
- Cost

Index measure data are gathered from many sources including the U.S. Census and related surveys, patient and family surveys, payer claims, records on provider characteristics and performance (from the Centers for Medicare and Medicaid Services, the Center to Advance Palliative Care, and others), Centers for Disease Control statistics, and records of state policies (from AARP and others).

In its current published state, the ACT Index provides state and national-level data on each of the measures. The scores for individual measures are rolled into the ACT Achievement Index (single composite and grouped by domain) and trended over time using the ACT Change Index. The ACT Achievement Index assesses each state's average performance relative to the U.S. average for a given year. The ACT Change Index assesses each state's change in performance (improvement or decline) between two years: a start year and an end year.

There are many facets of the healthcare delivery system reflected across the 26 measures. No single measure would suffice as representative of the complete landscape of serious illness care, and the health system itself spans from individuals to their communities and extends to organizations and policymakers at the local and national levels. Yet, with all the selected measures captured in the index, we can rank the overall progress of each state relative to the United States average.

The original Achievement Index provided a total composite score and ranked each state at the highest level. The total composite score is useful for tracking the overall performance of each state, reflecting a balanced view across all 26 measures. There are issues for policymakers when attempting to drill down and better understand the progression of a state with respect to a single measure or group of related measures.

This report reflects a revision to the measures to segment them into four Index Domains, covering each area of the Socioecological Model, a way of emphasizing the interaction between, and interdependence of, factors within and across all levels of a health problem. It highlights people's interactions with their physical and socio-cultural environments.

Two key concepts of the ecological perspective help to identify intervention points for promoting health:

1. Behavior both affects, and is affected by, multiple levels of influence
2. Individual behavior both shapes, and is shaped by, the community

Figure 2. Socioecological Model Levels of Influence to Promote Health Improvement



The ecological perspective identified multiple levels of influence for health-related behaviors and conditions. Defined in Table 1, these levels include: (1) intrapersonal or individual factors; (2) interpersonal factors; (3) institutional or organizational factors; (4) community factors; and (5) public policy factors.

Grouping measures into the four domains begins to clarify the specific areas that policymakers are interested in engaging and increases the utility of the Index. Comparing scores by domain year over year is also meaningful due to the relationship amongst the measures within it. Many states are focusing their efforts on progress in a single domain. Progress in one domain could be muted by decline in another when seen only through the lens of the single composite score or state ranking. It is recommended that progress within domains and across time be tracked to determine the impact policy, program delivery, and investments have made over time in a community.

Table 1. An Ecological Perspective: Levels of Influence

Concept	Definition
Intrapersonal Level	Individual characteristics that influence behavior, such as knowledge, attitudes, beliefs, and personality traits
Interpersonal Level	Interpersonal processes and primary groups including family, friends, and peers that provide social identity, support, and role definition
Community Level	
Institutional Factors	Rules, regulations, policies, and informal structures, which may constrain or promote recommended behaviors
Community Factors	Social networks and norms, or standards, which exist as formal or informal among individuals, groups, and organizations
Public Policy	Local, state, and federal policies and laws that regulate or support healthy actions and practices for disease prevention, early detection, control, and management

Applications for Use

The Index has been used in the following ways:

- AZ Hospital and Healthcare Association (AZHHA) used the Index to convene stakeholders to design a value-based care model that can be piloted by health plans in Arizona.
- State coalitions use the Index to set strategic goals and priorities related to policy and programs impactful for their state.
- Hawaii Med-QUEST Division (MQD) used the Index measures to understand the current experience of people with serious illness and develop a palliative care benefit that can be accessed by Medicaid beneficiaries at their homes or in the community.

MEASURING CHANGE OVER TIME



Overall Changes by Domain

Across All Domains

There are several ways to interpret the results of the ACT Index. The Achievement Index displays the ranked list of all states by Achievement Score and identifies the United States baseline which is always set at a value of 100. The single composite score for each state found in the 2023 Achievement Index is the highest level at which we can track the progression of the treatment of serious illnesses. At this level, the Achievement Index facilitates communication with the public and promotes awareness of the overall lived reality of caring for those with serious illness in each state.

The ACT index provides a way to aggregate all the individual domains and measures into a single composite measure that can be useful when identifying state and national trends and when drawing attention to policy issues. When evaluated at regular intervals, the ACT Index can be used for overall policy analysis, strategic planning, and resource allocation. These measures are useful when benchmarking performance of an intervention over time, where the synthesis of these complex systems aides and informs stakeholders and decision makers.

Figure 3. Achievement Across All ACT Index Measures, by State, Compared to National Achievement



Across Each Domain

Grouping the measures into domains begins to disambiguate the complex, multi-dimensional picture represented by a single composite score. While the single Achievement score is easier to interpret and compare performance across states, it also obscures the areas where progress has been made or where more attention should be paid. By grouping and scoring the performance of a state across domains and displaying the measures individually, challenges associated with the scale and scope of information encapsulated by the Achievement Index score can be mitigated. Display of individual measures also allow stakeholders to identify specific policy measures or actions that could be taken to improve one or several of the measures within one domain.

To better understand the specific areas where a state is performing well, the State Transformation Scorecards (Appendix C) detail the individual measure values. These state-based reports offer a snapshot-in-time view of the values for each measure for a given year and compare those scores to the federal benchmark. These measures have been grouped by domain with the rank of the state in each domain and report the state's overall Achievement Rank in the title. For many measures, higher values indicate better performance, but for some of the measures, lower values are better (refer to Appendix A for a complete list of the measures, how to interpret them, and why they are important for the ACT Index). These reports highlight a state's performance based on the raw values for each measure compared to the national averages. With this focused view, policymakers and stakeholders across the healthcare landscape can characterize the strengths and areas of opportunity for each domain of influence captured in the report.

Analysis by Domain

Caregiving & Community

The Caregiving & Community Domain of the ACT Index includes the following eight measures:

- Patients who would definitely recommend home health agency to friends and family
- Family willing to recommend this hospice
- Seniors with a dedicated healthcare provider
- Community Support (dollars per adult aged 60+)*
- Adults with food insecurity
- Home-delivered meals
- Volunteerism among adults
- Caregivers (non-professional) per Medicare beneficiary*

The Caregiving & Community domain contains measures concerned with resources, policies supporting working caregivers, attitudes towards care, and socioeconomic proxies for the burden of care on the community. By improving measures within this domain, people with serious illness and their caregivers can receive additional support in the community to secure basic physical and social needs.

*Changes in measurements across this domain for 2023 may lead to incomparable results of the performers in this category. The metric “policies supporting working caregivers” has fundamentally changed in its scale which impacts both the individual measure’s comparability, as well as the roll up of measures into its respective domain. However, this is the most readily available source of information for this measure.

Table 2: Top and bottom 5 states in the Caregiving & Community Domain – 2023

State	2020 Rank	2023 Rank	Change in Rank
Georgia	49	51	-2
Florida	36	50	-14
Mississippi	50	49	1
Kentucky	48	48	0
Oklahoma	40	47	-7
North Dakota	10	1	9
District of Columbia	3	2	1
Wyoming	2	3	-1
New Mexico	28	4	24
Utah	7	5	2

Measure 1 (patients who recommend HH agency) data from Home Health Care CAHPS 2022; Measure 2 (family willing to recommend hospice) data from Home Health Care CAHPS 2022; Measure 3 (seniors with dedicated healthcare provider) data from Centers for Disease Control and Prevention 2022; Measure 6 (community support) data from Administration for Community Living 2022; Measure 7 (food insecurity) data from Feeding America 2021; Measure 8 (home-delivered meals) data from Administration for Community Living; Measure 9 (volunteerism) data from ACS CPC 2021

In the table above, the top and bottom five performers for 2023 are shown for the domain. North Dakota went from rank 10 to rank 1 mainly by increasing home-delivered meals, which saw a rate increase of 55.6 home delivered meals per 100 adults 60+ with independent living difficulty. The state also made improvements by reducing food insecurity and increasing seniors with a dedicated healthcare provider. New Mexico increased its rank from 28 to 4. The state achieved this mainly by increasing home delivered meals with a rate increase of 38.4 meals per 100 adults 60+ with independent living difficulty and reducing the number of adults with food insecurity. However, the impact of Covid-19 and federal dollars may have had an outsized and temporary impact on home delivered meal services.

In the bottom five of the table, Florida fell in rank from 36 to 50; however, this was due to overall low performance across the measures in this domain compared to its peers, as well as very low performance in reducing food insecurity, increasing home-delivered meals, and volunteerism among adults. In addition, Oklahoma dropped in rank from 40 to 47 as volunteerism among adults decreased by 8.2%.

Care

The Care Domain of the ACT Index includes the following 5 measures:

- Home healthcare workers (per 1,000 adults)
- Hospice emotional and spiritual support
- Hospice help for pain and symptoms
- Hospice training family to care for patient
- Adults getting the help or advice they needed when they contacted their home health provider

The Care domain is built upon measures that quantify a range of interactions patients have with the health-care system and components that gauge a patient’s experience of the care received in a specific care setting. Feeling supported through the delivery of care in clinical or home settings and integrating how well providers respond to patient needs is paramount to a positive experience of care, in addition to the clinical outcomes. The District of Columbia, New York, California, Minnesota, and Massachusetts are ranked highest in the Care domain. No significant changes were made to the top performers due to minimal changes across measurements within this domain; however, a nationwide decrease in home healthcare workers influenced movements in rankings. While the District of Columbia has remained the highest ranked and has done very well in certain measures, there are also missing values for some measures for D.C. which are not weighted to reduce their impact.

Table 3: Top and bottom 5 states in the Care Domain - 2023

State	2020 Rank	2023 Rank	Change in Rank
Florida	51	51	0
Maryland	42	50	-8
South Dakota	49	49	0
Georgia	48	48	0
Hawaii	40	47	-7
District of Columbia	1	1	0
New York	2	2	0
California	4	3	1
Minnesota	3	4	-1
Massachusetts	5	5	0

Measure 10 (home healthcare workers) data from Home Health Care CAHPS 2022; Measure 11 (hospice emotional/spiritual support) data from Home Health Care CAHPS 2022; Measure 12 (hospice help for pain/symptoms) data from Home Health Care CAHPS 2022; Measure 13 (hospice training for family) data from Home Health Care CAHPS 2022; Measure 14 (adults got help/advice needed from HH provider) data from Home Health Care CAHPS 2022

Meanwhile, Maryland fell from a rank of 42 in 2020 to 50 in 2023 due to it being in the bottom ten for home healthcare workers compared to its peers, as well as very low performance in hospice emotional and spiritual support. Hawaii dropped from 40 to 47 primarily due to low performance in the home healthcare workers measure (bottom 5 compared to peers in this domain).

Communication

The Communication Domain of the ACT Index includes the following four measures:

- Hospital patients discharged without instructions for home recovery
- Deaths at home
- Person and family-centered care
- Medicare fee-for-service beneficiaries with advance care planning

Communication is critical for successful navigation through the health system and for ensuring that one’s wishes are addressed and carried through, if possible, at the end of life. The extent to which patients and their families are involved in making decisions and feel prepared to manage their conditions is essential to improving quality of life and quality of care. Commonwealth Fund research has shown that Person and family-centered care that incorporates shared decisionmaking could make potential healthcare savings of \$9 billion over the course of 10 years. Making progress towards the Moonshot Goal is dependent upon effective communication and building systems that value not only quality and affordable healthcare but a sensitivity to the wants and needs of people and their caregivers.

Table 4: Top and bottom 5 states in the Communication Domain - 2023

State	2020 Rank	2023 Rank	Change in Rank
North Dakota	51	51	0
Iowa	49	50	-1
Montana	41	49	-8
New Hampshire	35	48	-13
Wisconsin	48	47	1
California	13	1	12
Georgia	4	2	2
Utah	1	3	-2
Michigan	32	4	28
Nevada	5	5	0

Measure 15 (hospital patients discharged without instructions) data from Centers for Disease Control and Prevention 2021; Measure 16 (deaths at home) data from Centers for Medicare & Medicaid Services 2021; Measure 17 (policies supporting caregivers) data from Commonwealth Fund 2021; Measure 18 (advance care planning) data from Commonwealth Fund 2022

**Changes in measurements across this domain for 2023 may lead to incomparable results of the performers in this category. The metric “person and family-centered care policies” has fundamentally changed in its scale which impacts both the individual measure’s comparability, as well as the roll up of measures into its respective domain. However, this is the most readily available source of information for this measure. Given that there are only four measures total being weighted in this domain, this change resulted in a dramatic impact on rankings that had more to do with this technicality and not as much with state action to advance these measures.*

Although the states at the lowest performing end of the domain are poorly ranked, it is worth mentioning that many of them (North Dakota, Iowa, and Wisconsin) made improvements by increasing their Medicare fee-for-service beneficiaries with advance care planning, a key tenet of C-TAC's Moonshot Goal. Wisconsin, Iowa, and North Dakota have also been developing more policies supporting person and family-centered care.

Cost

The Cost Domain of the ACT Index includes the following nine measures:

- 30-day hospital readmissions
- Length of stay on hospice
- Hospital days in the last 2 years of life
- ICU days in the last 6 months of life
- Preventable hospitalizations
- Home health agency visits in the last 6 months of life
- Adults who went without care because of cost
- Copayments in the last 2 years of life
- Total cost of care

The measures belonging to the Cost domain are arguably a top priority for leaders of healthcare and those currently evaluating progress across the healthcare system. The exorbitant medical costs attributed to treating the seriously ill in the last two years of life have prompted efforts to create new payment arrangements and an expansion of home-based services and research into clinical models that prevent unnecessary utilization with managed care.

Table 5: Top and bottom 5 states in the Cost Domain - 2023

State	2020 Rank	2023 Rank	Change in Rank
New Jersey	51	51	0
New York	49	50	-1
Florida	50	49	1
Nevada	48	48	0
California	38	47	-9
North Dakota	3	1	2
Wisconsin	8	2	6
South Dakota	6	3	3
Idaho	2	4	-2
Montana	1	5	-4

Measure 19 (30-day hospital readmissions) from Commonwealth Fund 2021; Measure 20 (hospice days) from Dartmouth Atlas 2019; Measure 21 (hospital days) from Dartmouth Atlas 2019; Measure 22 (intensive care days) from Dartmouth Atlas 2019; Measure 23 (preventable hospitalization) from American Health Ranking 2021; Measure 24 (home health agency visits) from Dartmouth Atlas 2019; Measure 25 (adults who went without care) from Behavioral Risk Factor Surveillance System 2022; Measure 26 (co-payments) from Dartmouth Atlas 2019; Measure 27 (total Medicare spending) from Dartmouth Atlas 2019

In the table above, the top five performers in the Cost domain generally remained consistent, with South Dakota and Wisconsin increasing their rank even further to ascend into the top five. Wisconsin climbed from eighth to second rank by lowering its rate of preventable hospitalizations, with a decrease in the rate from 45.5 to 11.4 (-33.6) incidents per 1,000 Medicare beneficiaries aged 65 and older. South Dakota advanced to third place by significantly reducing its rate of preventable hospitalizations as well, achieving a decrease in the rate from 50.0 to 10.6 (-39.9) incidents per 1,000 Medicare beneficiaries aged 65 and older.

Of the lowest ranked in the table, California fell from a rank of 38 to 47. This was driven by the state being in the bottom three in the intensive care days per decedent (last six months of life) and the bottom nine in the hospital days per decedent (last two years of life) measures compared to peers in this domain.

National Trends

As the data are collected year over year and compiled into the ACT Index, a dynamic picture emerges, and the victories and failures are illuminated over time in the Change Index table (Appendix D). Although most measures are updated annually, publication of the Long-Term Services and Supports (LTSS) Scorecard is scheduled every three years and therefore sets the cadence for comparison of the entire ACT Index to the same frequency. Comparison of measures year over year can become unreliable due to measures eliminated by the creators, methodological changes made to the calculation of a measure's value, and the expression of COVID-19 impacts not fully understood at the individual measure level. Nevertheless, the data will be made available as they are published by their respective agencies and catalogued in the ACT Index.

Tables 6-9: The United States Advanced Care Transformation Report 2020 to 2023

Communication Domain	2020	2023
Hospital patients discharged without instructions for home recovery	14%	14%
Deaths at home †	32%	32%
Person- and family-centered care (composite indicator, scale 0-5.0)*	3.04	NA
Medicare fee-for-service beneficiaries with advance care planning	4.14%	4.64%

Care Domain	2020	2023
Home healthcare workers (per 1,000 adults aged 75+)	174	60.3
Hospice emotional and spiritual support	90	90
Hospice help for pain and symptoms	75	75
Hospice training family to care for patient	76	75
Adults getting the help needed when they contacted their home health provider (last 2 months of care)	23.8%	NA

Cost Domain	2020	2023
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	39.8	33.1
Hospice days per decedent (last six months of life) †	27.3	27.3
Hospital days (last two years of life) †	14.2	14.2
Intensive care days (last six months of life) †	3.5	3.5
Preventable hospitalization (per 1000 Medicare beneficiaries 65+)*	49.4	NA
Home health agency visits (last six months of life) †	8.23	8.24
Adults who went without care because of cost in past year (65+)	4.7%	3.6%
Co-payments (last two years of life) †	\$4,453	\$4,453
Total Medicare spending per decedent (last two years of life) †	\$78,635	\$78,635

Caregiver and Community Domain	2020	2023
Patients who would definitely recommend the home health agency to friends and family	78%	78%
Family willing to recommend this hospice	84%	84%
Seniors with a dedicated healthcare provider (65+)	93.7	96.1
Caregivers (non-professional per Medicare beneficiary)	0.96	0.71
Policies supporting working caregivers (composite indicator, scale 0-9.0)	3.17	NA
Community support (dollars per adult in poverty 60+)*	\$570	NA
Adults with food insecurity (60+)	13.4%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	9.0	14.9
Volunteerism among adults (65+)	28%	22.1%

* Measure was derived from the same data in 2020 and 2023, leading to the same values. This is also true for all state-specific values.

From 2020 to 2023, the United States has improved upon several measures, including increasing home delivered meals (66%) and decreasing food insecurity for 60+ populations (-8%), increasing the Medicare fee-for-service beneficiaries with advance care planning by 12%, and reducing reductions in 30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+) by 17% and improving on the number of adults whom do not access care because of cost (24% decrease) have done the most to reduce costs of care for the seriously ill.

Table 10: Top performers

State	2020 Rank	2023 Rank	Change in Rank
Wyoming	2	1	1
North Dakota	11	2	9
Utah	5	3	2
District of Columbia	3	4	-1
Vermont	4	5	-1
Connecticut	25	47	-22
Arizona	30	48	-18
Rhode Island	29	49	-20
Florida	47	50	-3
New Jersey	32	51	-19

Overall, the highest performers in the 2023 ACT Achievement Index are Wyoming, North Dakota, Utah, the District of Columbia, and Vermont. With the exception of North Dakota’s scores, the top performers have remained consistently high since 2020. Florida maintained its low rank in the 2023 report, while Connecticut, Arizona, Rhode Island, and New Jersey slipped from the middle of the rankings to the bottom five. The highest top performer overall change in rank is visible in North Dakota’s position from 11 in 2020 to 2 in 2023, driven by improvements across the Caregiving and Community domain and Cost domain. We see high marks compared to the national average in the number of home delivered meals per 100 (81.3 meals per 100 in North Dakota) compared to the national average of 15.3 meals per 100 adults.

LOOKING AHEAD TO 2030

The revised ACT Index will continue to be improved and updated over time to identify the indicators that have changed to measure progress toward the Moonshot Goal on a year-over-year basis. While the ACT Index ranks and scores provide a strong indicator toward progress across each of the four domains, there are improvements that can be made to increase the sensitivity of the individual measures to the resulting scores and their impact. Applying a weighting scheme could be an additional refinement, as we continue to identify which variables have the most impact on quality of life and quality of care. Future revisions will be sure to consider precautions to prevent the overemphasis or distortion of results.

C-TAC now will focus on the actual metrics for the quality of a person and caregiver's experience of life and care. While there are measures that can help us set the baseline to identify the processes and policies that organizations have put in place to improve care for people with serious illness, the healthcare delivery system does not systematically measure the impact of serious illness on someone's quality of life.

Having high quality of life can only be measured by asking people how they are and what their experience has been. By focusing our efforts testing and advocating for the adoption of patient reported outcomes measures across the healthcare system, we can truly start to assess our impact on the Moonshot Goal and what opportunities arise to focusing on delivering better care across communities. There are new measures being created at the federal level that could be beneficial to assess the overall performance of the movement to transform advanced care across the country. Two patient reported experience measures are now available from the National Coalition for Hospice and Palliative Care as a part of their palliative care Quality Measures Project. They followed a rigorous development process guided by the Centers for Medicare & Medicaid Services Measures Management System (CMS MMS) and the National Quality Forum (NQF) requirements to assess the quality of care provided by asking "how much patients felt heard and understood" and "if patients got the help they wanted for their pain." These two critical dimensions to understanding patient experience of care relate to both the Communication and Care domains of the ACT Index.

C-TAC will be partnering with organizations across the healthcare landscape to advocate for and test the following Heard and Understood measures based on the guidance from the Quality Measures Project. The measure consists of four data elements and can be applied across settings:



I felt heard and understood by this provider and team.

I felt this provider and team put my best interests first when making recommendations about my care.

I felt this provider and team saw me as a person, not just someone with a medical problem.

I felt this provider and team understood what is important to me in my life.



In addition to this measure, C-TAC will be working to develop a prototype scorecard of measures that should be developed and used to improve quality of life for people with serious illness. These include: Caregiver out of pocket cost; Caregiver experience of care; Patient experience of pain, and Total Cost of Healthcare.

MEASURES BY DOMAIN

Appendix A

Table 1. Advanced Care Transformation (ACT) Index Measures by Domain, 2023

Measure Name	Source	Interpretation	Importance to the Act Index
Caregiving and Community Domain			
Measure 1: Patients who would definitely recommend home health agency to friends and family	CMS Home Health Compare	Higher values are better	This measure offers an assessment of patients' experience with specific home health agencies. Better patient experience may indicate better care for people with serious illness who receive home health care services.
Measure 2: Family willing to recommend	Hospice CAHPS Survey	Higher values are better	This measure offers a "global" assessment of family caregivers' experience with specific hospices. Better experience may indicate better care for hospice patients and support for their families.
Measure 3: Seniors with a dedicated healthcare provider (65+)	Center for Disease Control (AHR source)	Higher values are better	Having a dedicated health care provider can help seniors, including those with serious illness, prevent and manage chronic and acute conditions.
Measure 4: Caregivers (non- professional) per Medicare beneficiary	American Time Use Survey, National Census	Higher values are better	This measure assesses the number of non- professional caregivers who reported providing eldercare more than once during the past 3-4 months per Medicare beneficiary. More access to family caregivers may lead to better outcomes and greater satisfaction for those with serious illness.
Policies supporting working caregivers (composite indicator, scale 0-9.0) – (Discontinued in 2023)	Long Term Services and Supports (LTSS) Scorecard	Higher values are better	This measure reflects state policies that may enable people with serious illness to live in their homes longer because caregivers have more employment and financial support.
Measure 5: Community support (dollars per adults 60+) – (Changed in 2020)	Administration for Community Living (AHR Source)	Higher values are better	This measure assesses Older Americans Act (OAA) expenditures captured by the Administration on Aging per adult ages 60 and older living in poverty. OAA funding may cover programs such as transportation, personal care, adult day care, homemaker assistance, case management, delivered meals, congregate meals (i.e., meals provided in community settings), physical fitness, and nutrition education programs. These services can support seniors to live independently for longer, which can lead to improved experience and better outcomes.
Measure 6: Adults with food insecurity (60+)	America's Health Rankings	Lower values are better	Food insecurity may limit activities of daily living and is associated with poorer health outcomes.

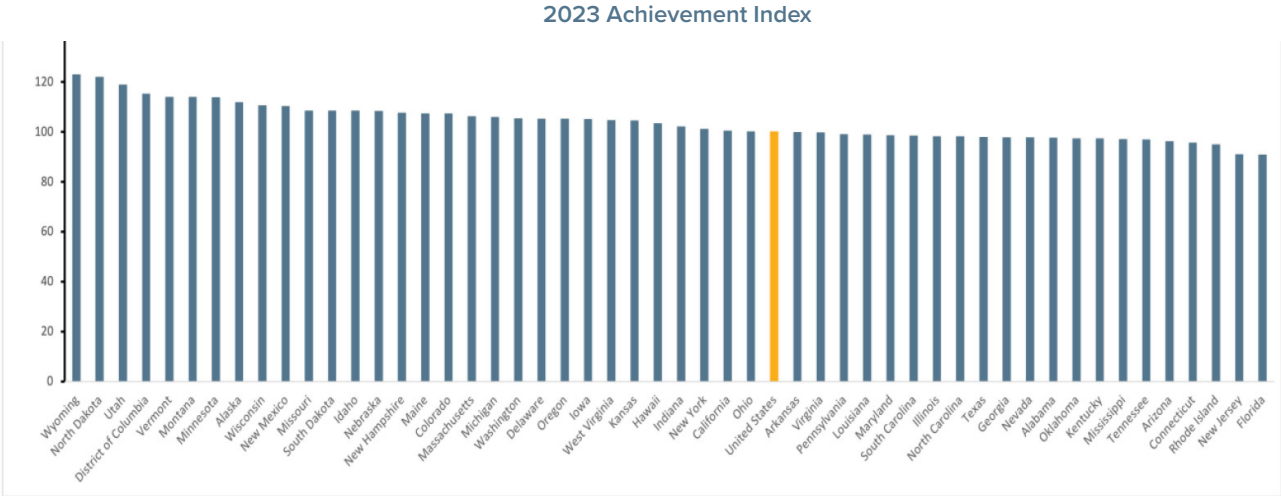
Measure Name	Source	Interpretation	Importance to the Act Index
Caregiving and Community Domain			
Measure 7: Home-delivered meals (per 100 adults 60+ with independent living difficulty)	Administration for Community Living (AHR Source)	Higher values are better	Access to healthy food through home-delivered meals can improve health outcomes and quality of life, allowing people with functional limitations to live independently.
Measure 8: Volunteerism among adults (65+)	America's Health Rankings	Higher values are better	Older adults who volunteer have better self-reported health. Volunteering also provides opportunities for positive social interactions, which can improve overall quality of life.
Care Domain			
Measure 9: Home healthcare workers (per 1,000 adults 60+) – (Changed in 2023)	America's Health Rankings	Higher values are better	Many older adults and those with chronic conditions prefer to stay in their own homes but may need assistance with daily tasks. Home healthcare workers enable people to remain at home by providing skilled nursing services. Home- and community-based services are also linked to cost savings, as they are less expensive options than institutional care.
Measure 10: Hospice emotional and spiritual support	Hospice CAHPS Survey	Higher values are better	This item is intended to assess the patient- and family-centeredness of hospice care and whether it meets the holistic needs of hospice patients, and their family caregivers. More patient- and family-centered hospice care can lead to better care and quality of life for people with serious illness.
Measure 11: Hospice help for pain and symptoms	Hospice CAHPS Survey	Higher values are better	Patients may experience high levels of pain and other unpleasant symptoms, such as trouble breathing or nausea, at the end of their lives. This item is intended to assess whether a hospice care team helped patients manage these symptoms for a better quality of life.
Measure 12: Hospice training family to care for patient	Hospice CAHPS Survey	Higher values are better	This measure assesses the percent of family caregivers who reported the hospice team always gave family members the training and information they needed to care for the patient. When family caregivers receive appropriate training on how to manage symptoms such as pain, trouble breathing, and agitation, they are more confident and better able to meet patient needs at home, even in emergency situations.
Measure 13: Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	Agency for Healthcare Research and Quality (AHRQ)	Higher values are better	Access to desired help or information from home health providers can improve care and outcomes for people with serious illness or chronic conditions.

Measure Name	Source	Interpretation	Importance to the Act Index
Communication Domain			
Measure 14: Hospital patients discharged without instructions for home recovery	Commonwealth Fund Interactive Dataset	Lower values are better	Hospital patients who do not receive discharge instructions for home recovery are more likely to be readmitted to the hospital within a short timeframe and have a worse care experience.
Measure 15: Deaths at home	CDC WONDER	Higher values are better	Surveys indicate that, whereas most Americans would prefer to die at home, if possible, about 60% of Americans die in acute care hospitals, 20% die in nursing homes, and only 20% die at home. More deaths at home may indicate care aligned with patient preferences.
Measure 16: Person- and family-centered care (composite indicator, scale 0-3.0) – (Changed in 2023)	Long Term Services and Supports (LTSS) Scorecard	Higher values are better	This measure considers state policies related to supporting family caregivers of individuals needing long-term services and supports. These policies may enable people with serious illness to live in their homes longer because family caregivers have additional protections (e.g., financial protection for spouses of Medicaid beneficiaries who receive home and community-based services).
Measure 17: Medicare fee- for-service beneficiaries with advance care planning	Medicare Standard Analytic Files (SAF)	Higher values are better	This measure captures a process that has the potential to improve the experiences of individuals and families during periods of serious illness when decision-making capacity may be impaired, and near the end of life, while reducing out-of-pocket and system-wide healthcare costs that might otherwise be incurred from unwanted or unnecessary treatment.
Cost Domain			
Measure 18: 30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	Commonwealth Fund Interactive Dataset	Lower values are better	Hospital readmissions can result from many reasons, such as poor communication and inadequate post-acute or follow-up care, particularly for high-risk patients and those with serious illness. Hospital readmissions within a short timeframe (e.g., 30 days) are often avoidable.
Measure 19: Hospice days per decedent (last six months of life)	Dartmouth Atlas	Higher values are better	Research indicates that hospice care in the last six months of life improves overall experience for patients with serious illness. It is also associated with lower crisis care utilization and healthcare costs.
Measure 20: Hospital days per decedent (last two years of life)	Dartmouth Atlas	Lower values are better	Research suggests that people with serious illness prefer to spend more time at home, so preventing hospitalization can help align their experiences with their preferences. Researchers have also found that more aggressive treatment for patients with chronic illness is linked to shorter life expectancy and does not necessarily improve quality of life.

Measure Name	Source	Interpretation	Importance to the Act Index
Cost Domain			
Measure 21: Intensive care days per decedent (last six months of life)	Dartmouth Atlas	Lower values are better	The hospital Intensive Care Unit (ICU) provides specialist care intended to sustain life for patients who are critically ill, but ICU care may not be appropriate for those living with serious illness when such care is unlikely to restore health and may instead lead to a protracted angst for both the patient and loved ones. Some patients prefer to focus on symptom relief, interpersonal connection, and spiritual fulfillment. ICU admissions may also be avoided by advance care planning and preventative or palliative services.
Measure 22: Preventable hospitalization (discharges per 100,000 Medicare beneficiaries 65+) – (Changed in 2023)	America's Health Rankings	Lower values are better	Fewer hospitalizations for chronic conditions or illnesses that can be treated in outpatient settings may indicate better access to care and continuity of care, particularly for older adults or those with serious illness. This may lead to improved outcomes and cost savings.
Measure 23: Home health agency visits per decedent (last six months of life)	Dartmouth Atlas	Higher values are better	More home health agency visits per decedent may indicate better care and outcomes for people with serious illness. Home- and community-based services allow people with serious illness to stay at home for longer. They are also linked to cost savings, as they are less expensive options than institutional care.
Measure 24: Adults who went without care because of cost in past year (65+)	BRFSS Prevalence & Trends Data Tool (CDC)	Lower values are better	Access to affordable care for people with serious illness is critical to improving outcomes and overall quality of life. Delaying needed or preventive care can lead to future crisis care, declines in condition, and higher system costs.
Measure 25: Co- payments per decedent (last two years of life)	Dartmouth Atlas	Lower values are better	This measure assesses the average co-payments per decedent during the last two years of life. High medical payments can create burdens for patients and families, causing them to forgo care, miss paying other bills, or go into debt.
Measure 26: Total Medicare spending per decedent (last two years of life)	Dartmouth Atlas	Lower values are better	People with chronic illness in their last two years of life account for nearly one-third of total Medicare spending, which can be attributed to repeated hospitalizations and other crisis-driven care, such as emergency room visits. Lower total Medicare spending per decedent over the last two years of life may indicate better care and experience for people with serious illness.

NATIONAL ACHIEVEMENT INDEX

Appendix B



STATE SCORE CARDS

Appendix C

Alabama



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	61.0	22.2	60.3
Hospice emotional and spiritual support	91	91	90
Hospice help for pain and symptoms	80	79	74
Hospice training family to care for patient	81	81	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	27%	27%	24%
State Rank in Care Domain	44	32	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.14	0.15	0.14
Deaths at home*	40%	40%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	1.6	3.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	4.89%	5.13%	4.64%
State Rank in Communication Domain	17	33	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	37.4	35.1	33.1
Hospice days per decedent (last six months of life)*	36.42	36.42	27.32
Hospital days per decedent (last two years of life)*	13.58	13.58	14.20
Intensive care days per decedent (last six months of life)*	3.6	3.6	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	62.0	6.3	10.0
Home health agency visits per decedent (last six months of life)*	10.40	10.40	8.24
Adults who went without care because of cost in past year (65+)	3.9%	3.5%	3.6%
Co-payments per decedent (last two years of life)*	\$4,300	\$4,300	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$65,397	\$65,397	\$65,706
State Rank in Cost Domain	31	21	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	85%	84%	78%
Family willing to recommend this hospice	87%	88%	84%
Seniors with a dedicated healthcare provider (65+)	96.1	97.5	95.4
Caregivers (non-professional per Medicare beneficiary)	0.99	0.40	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	3.00	NA
Community support (dollars per adult in poverty 60+)	\$758	\$104	\$62
Adults with food insecurity (60+)	17.0%	15.3%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	10.6	14.7	15.9
Volunteerism among adults (65+)	25.4%	16.9%	22.1%
State Rank in Caregiver & Community Domain	38	46	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Alaska



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	197.0	65.6	60.3
Hospice emotional and spiritual support	87	92	90
Hospice help for pain and symptoms	72	72	74
Hospice training family to care for patient	72	76	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	27%	27%	24%
State Rank in Care Domain	9	9	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.13	0.12	0.14
Deaths at home*	41%	41%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.0	1.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	0.98%	1.50%	4.64%
State Rank in Communication Domain	33	13	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	18.9	19.9	33.1
Hospice days per decedent (last six months of life)*	13.16	13.16	27.32
Hospital days per decedent (last two years of life)*	14.89	14.89	14.20
Intensive care days per decedent (last six months of life)*	2.3	2.3	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	36.0	12.8	10.0
Home health agency visits per decedent (last six months of life)*	4.25	4.25	8.24
Adults who went without care because of cost in past year (65+)	5.3%	5.0%	3.6%
Co-payments per decedent (last two years of life)*	\$4,773	\$4,773	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$74,716	\$74,716	\$65,706
State Rank in Cost Domain	24	39	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	80%	85%	78%
Family willing to recommend this hospice	80%	88%	84%
Seniors with a dedicated healthcare provider (65+)	85.0	89.9	95.4
Caregivers (non-professional per Medicare beneficiary)	0.51	0.18	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	1.00	1.00	NA
Community support (dollars per adult in poverty 60+)	\$2,012	\$164	\$62
Adults with food insecurity (60+)	12.5%	12.1%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	24.2	48.0	15.9
Volunteerism among adults (65+)	35.0%	26.8%	22.1%
State Rank in Caregiver & Community Domain	6	7	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Arizona



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	155.0	50.1	60.3
Hospice emotional and spiritual support	90	89	90
Hospice help for pain and symptoms	74	74	74
Hospice training family to care for patient	73	73	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	21%	21%	24%
State Rank in Care Domain	22	30	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.15	0.16	0.14
Deaths at home*	37%	37%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	2.1	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	5.44%	5.58%	4.64%
State Rank in Communication Domain	21	17	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	24.9	25.4	33.1
Hospice days per decedent (last six months of life)*	35.51	35.51	27.32
Hospital days per decedent (last two years of life)*	12.31	12.31	14.20
Intensive care days per decedent (last six months of life)*	4.0	4.0	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	36.1	13.1	10.0
Home health agency visits per decedent (last six months of life)*	6.75	6.75	8.24
Adults who went without care because of cost in past year (65+)	3.8%	4.1%	3.6%
Co-payments per decedent (last two years of life)*	\$5,529	\$5,529	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$77,925	\$66,833	\$65,706
State Rank in Cost Domain	20	32	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	76%	75%	78%
Family willing to recommend this hospice	83%	83%	84%
Seniors with a dedicated healthcare provider (65+)	92.7	93.2	95.4
Caregivers (non-professional per Medicare beneficiary)	0.89	0.53	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	5.55	2.00	NA
Community support (dollars per adult in poverty 60+)	\$286	\$36	\$62
Adults with food insecurity (60+)	14.7%	12.8%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	5.3	6.1	15.9
Volunteerism among adults (65+)	25.0%	19.5%	22.1%
State Rank in Caregiver & Community Domain	34	45	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Arkansas



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	105.0	32.7	60.3
Hospice emotional and spiritual support	91	91	90
Hospice help for pain and symptoms	79	77	74
Hospice training family to care for patient	79	78	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	27%	27%	24%
State Rank in Care Domain	27	23	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.15	0.16	0.14
Deaths at home*	31%	31%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	2.5	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	4.06%	4.06%	4.64%
State Rank in Communication Domain	31	36	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	34.3	33.1	33.1
Hospice days per decedent (last six months of life)*	26.08	26.08	27.32
Hospital days per decedent (last two years of life)*	12.55	12.55	14.20
Intensive care days per decedent (last six months of life)*	2.6	2.6	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	61.8	8.1	10.0
Home health agency visits per decedent (last six months of life)*	8.20	8.20	8.24
Adults who went without care because of cost in past year (65+)	5.7%	5.0%	3.6%
Co-payments per decedent (last two years of life)*	\$4,193	\$4,193	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$66,833	\$78,635	\$65,706
State Rank in Cost Domain	35	31	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	83%	83%	78%
Family willing to recommend this hospice	87%	86%	84%
Seniors with a dedicated healthcare provider (65+)	94.3	97.1	95.4
Caregivers (non-professional per Medicare beneficiary)	0.94	0.44	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	1.00	2.00	NA
Community support (dollars per adult in poverty 60+)	\$449	\$52	\$62
Adults with food insecurity (60+)	15.7%	11.5%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	11.9	21.8	15.9
Volunteerism among adults (65+)	28.9%	18.7%	22.1%
State Rank in Caregiver & Community Domain	37	30	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

California



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	312.0	120.4	60.3
Hospice emotional and spiritual support	88	88	90
Hospice help for pain and symptoms	72	72	74
Hospice training family to care for patient	72	72	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	25%	25%	24%
State Rank in Care Domain	4	3	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.15	0.12	0.14
Deaths at home*	39%	39%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.0	1.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	4.66%	5.42%	4.64%
State Rank in Communication Domain	13	1	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	30.4	30.2	33.1
Hospice days per decedent (last six months of life)*	26.57	26.57	27.32
Hospital days per decedent (last two years of life)*	15.47	15.47	14.20
Intensive care days per decedent (last six months of life)*	4.6	4.6	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	36.2	11.9	10.0
Home health agency visits per decedent (last six months of life)*	8.51	8.51	8.24
Adults who went without care because of cost in past year (65+)	2.8%	3.6%	3.6%
Co-payments per decedent (last two years of life)*	\$5,220	\$5,220	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$102,011	\$77,925	\$65,706
State Rank in Cost Domain	38	47	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	74%	76%	78%
Family willing to recommend this hospice	80%	80%	84%
Seniors with a dedicated healthcare provider (65+)	93.6	92.8	95.4
Caregivers (non-professional per Medicare beneficiary)	0.70	0.50	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	9.60	1.00	NA
Community support (dollars per adult in poverty 60+)	\$276	\$35	\$62
Adults with food insecurity (60+)	13.8%	11.4%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	4.8	9.2	15.9
Volunteerism among adults (65+)	23.3%	15.2%	22.1%
State Rank in Caregiver & Community Domain	26	27	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Colorado



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	149.0	45.5	60.3
Hospice emotional and spiritual support	91	90	90
Hospice help for pain and symptoms	72	71	74
Hospice training family to care for patient	73	73	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	21%	21%	24%
State Rank in Care Domain	28	39	

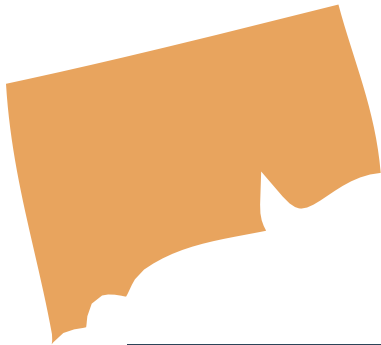
Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.11	0.13	0.14
Deaths at home*	34%	34%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.5	1.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	2.78%	3.72%	4.64%
State Rank in Communication Domain	23	9	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	20.3	20.7	33.1
Hospice days per decedent (last six months of life)*	31.16	31.16	27.32
Hospital days per decedent (last two years of life)*	10.88	10.88	14.20
Intensive care days per decedent (last six months of life)*	2.0	2.0	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	31.2	14.8	10.0
Home health agency visits per decedent (last six months of life)*	7.00	7.00	8.24
Adults who went without care because of cost in past year (65+)	4.1%	2.9%	3.6%
Co-payments per decedent (last two years of life)*	\$3,923	\$3,923	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$71,660	\$102,011	\$65,706
State Rank in Cost Domain	11	19	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	77%	77%	78%
Family willing to recommend this hospice	82%	82%	84%
Seniors with a dedicated healthcare provider (65+)	93.8	95.4	95.4
Caregivers (non-professional per Medicare beneficiary)	1.22	0.44	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	1.30	1.00	NA
Community support (dollars per adult in poverty 60+)	\$427	\$43	\$62
Adults with food insecurity (60+)	6.6%	11.0%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	7.5	16.2	15.9
Volunteerism among adults (65+)	31.7%	31.9%	22.1%
State Rank in Caregiver & Community Domain	32	25	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Connecticut



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	192.0	58.6	60.3
Hospice emotional and spiritual support	88	88	90
Hospice help for pain and symptoms	73	72	74
Hospice training family to care for patient	74	74	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	25%	25%	24%
State Rank in Care Domain	11	15	

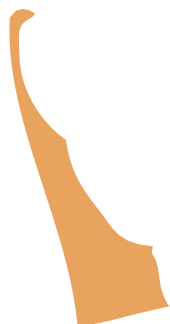
Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.12	0.13	0.14
Deaths at home*	28%	28%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.1	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	4.24%	4.75%	4.64%
State Rank in Communication Domain	18	28	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	38.6	39.5	33.1
Hospice days per decedent (last six months of life)*	20.03	20.03	27.32
Hospital days per decedent (last two years of life)*	16.08	16.08	14.20
Intensive care days per decedent (last six months of life)*	3.3	3.3	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	46.2	10.7	10.0
Home health agency visits per decedent (last six months of life)*	11.35	11.35	8.24
Adults who went without care because of cost in past year (65+)	2.3%	2.4%	3.6%
Co-payments per decedent (last two years of life)*	\$4,499	\$4,499	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$89,587	\$71,660	\$65,706
State Rank in Cost Domain	42	46	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	77%	77%	78%
Family willing to recommend this hospice	83%	81%	84%
Seniors with a dedicated healthcare provider (65+)	95.4	96.5	95.4
Caregivers (non-professional per Medicare beneficiary)	0.82	0.41	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	8.75	2.00	NA
Community support (dollars per adult in poverty 60+)	\$446	\$32	\$62
Adults with food insecurity (60+)	13.4%	12.9%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	6.4	11.5	15.9
Volunteerism among adults (65+)	30.7%	28.4%	22.1%
State Rank in Caregiver & Community Domain	14	33	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Delaware



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	120.0	41.0	60.3
Hospice emotional and spiritual support	88	89	90
Hospice help for pain and symptoms	72	70	74
Hospice training family to care for patient	73	75	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	21%	21%	24%
State Rank in Care Domain	36	45	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.13	0.17	0.14
Deaths at home*	38%	38%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.4	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	4.65%	4.91%	4.64%
State Rank in Communication Domain	16	24	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	30.0	29.9	33.1
Hospice days per decedent (last six months of life)*	34.70	34.70	27.32
Hospital days per decedent (last two years of life)*	15.77	15.77	14.20
Intensive care days per decedent (last six months of life)*	3.8	3.8	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	47.2	9.2	10.0
Home health agency visits per decedent (last six months of life)*	7.01	7.01	8.24
Adults who went without care because of cost in past year (65+)	4.3%	2.7%	3.6%
Co-payments per decedent (last two years of life)*	\$4,582	\$4,582	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$83,473	\$80,439	\$65,706
State Rank in Cost Domain	28	23	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	73%	80%	78%
Family willing to recommend this hospice	82%	83%	84%
Seniors with a dedicated healthcare provider (65+)	93.7	96.0	95.4
Caregivers (non-professional per Medicare beneficiary)	0.65	0.26	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	3.00	2.00	NA
Community support (dollars per adult in poverty 60+)	\$706	\$42	\$62
Adults with food insecurity (60+)	10.6%	9.3%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	15.1	23.2	15.9
Volunteerism among adults (65+)	32.0%	34.2%	22.1%
State Rank in Caregiver & Community Domain	21	16	

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District of Columbia



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	371.0	127.1	60.3
Hospice emotional and spiritual support	-	-	90
Hospice help for pain and symptoms	-	-	74
Hospice training family to care for patient	-	-	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	21%	21%	24%
State Rank in Care Domain	1	1	

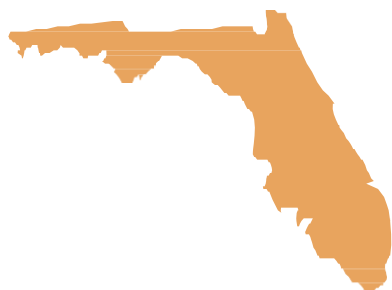
Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.16	0.17	0.14
Deaths at home*	29%	29%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.2	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	3.56%	4.13%	4.64%
State Rank in Communication Domain	44	40	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	35.9	38.5	33.1
Hospice days per decedent (last six months of life)*	21.87	21.87	27.32
Hospital days per decedent (last two years of life)*	17.69	17.69	14.20
Intensive care days per decedent (last six months of life)*	3.0	3.0	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	38.3	4.7	10.0
Home health agency visits per decedent (last six months of life)*	5.03	5.03	8.24
Adults who went without care because of cost in past year (65+)	4.8%	2.9%	3.6%
Co-payments per decedent (last two years of life)*	\$4,789	\$4,789	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$80,439	\$89,587	\$65,706
State Rank in Cost Domain	34	26	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	60%	61%	78%
Family willing to recommend this hospice	-	-	84%
Seniors with a dedicated healthcare provider (65+)	92.0	95.5	95.4
Caregivers (non-professional per Medicare beneficiary)	1.39	0.19	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	13.50	2.00	NA
Community support (dollars per adult in poverty 60+)	\$1,389	\$338	\$62
Adults with food insecurity (60+)	20.1%	18.8%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	19.7	54.1	15.9
Volunteerism among adults (65+)	30.4%	31.2%	22.1%
State Rank in Caregiver & Community Domain	3	2	

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Florida



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	50.0	14.6	60.3
Hospice emotional and spiritual support	88	88	90
Hospice help for pain and symptoms	73	72	74
Hospice training family to care for patient	70	70	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	22%	22%	24%
State Rank in Care Domain	51	51	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.17	0.17	0.14
Deaths at home*	29%	29%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.7	1.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	6.29%	7.02%	4.64%
State Rank in Communication Domain	11	6	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	39.9	39.9	33.1
Hospice days per decedent (last six months of life)*	28.88	28.88	27.32
Hospital days per decedent (last two years of life)*	15.60	15.60	14.20
Intensive care days per decedent (last six months of life)*	4.7	4.7	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	53.6	9.3	10.0
Home health agency visits per decedent (last six months of life)*	12.18	12.18	8.24
Adults who went without care because of cost in past year (65+)	3.9%	2.9%	3.6%
Co-payments per decedent (last two years of life)*	\$5,890	\$5,890	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$85,021	\$83,473	\$65,706
State Rank in Cost Domain	50	49	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	78%	78%	78%
Family willing to recommend this hospice	83%	82%	84%
Seniors with a dedicated healthcare provider (65+)	93.5	94.3	95.4
Caregivers (non-professional per Medicare beneficiary)	0.55	0.34	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.60	1.00	NA
Community support (dollars per adult in poverty 60+)	\$1,307	\$154	\$62
Adults with food insecurity (60+)	12.7%	13.4%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	5.6	10.7	15.9
Volunteerism among adults (65+)	20.3%	17.1%	22.1%
State Rank in Caregiver & Community Domain	36	50	

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Georgia



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	85.0	22.9	60.3
Hospice emotional and spiritual support	89	89	90
Hospice help for pain and symptoms	75	74	74
Hospice training family to care for patient	76	76	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	23%	23%	24%
State Rank in Care Domain	48	48	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.15	0.16	0.14
Deaths at home*	34%	34%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.6	1.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	6.72%	7.21%	4.64%
State Rank in Communication Domain	4	2	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	34.0	32.6	33.1
Hospice days per decedent (last six months of life)*	33.52	33.52	27.32
Hospital days per decedent (last two years of life)*	14.21	14.21	14.20
Intensive care days per decedent (last six months of life)*	3.0	3.0	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	50.2	8.3	10.0
Home health agency visits per decedent (last six months of life)*	8.05	8.05	8.24
Adults who went without care because of cost in past year (65+)	5.4%	5.1%	3.6%
Co-payments per decedent (last two years of life)*	\$4,564	\$4,564	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$71,939	\$85,021	\$65,706
State Rank in Cost Domain	29	35	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	80%	81%	78%
Family willing to recommend this hospice	83%	82%	84%
Seniors with a dedicated healthcare provider (65+)	92.5	94.8	95.4
Caregivers (non-professional per Medicare beneficiary)	0.91	0.85	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	1.25	1.00	NA
Community support (dollars per adult in poverty 60+)	\$190	\$18	\$62
Adults with food insecurity (60+)	16.0%	14.3%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	5.3	5.8	15.9
Volunteerism among adults (65+)	19.7%	17.4%	22.1%
State Rank in Caregiver & Community Domain	49	51	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Hawaii



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	117.0	23.4	60.3
Hospice emotional and spiritual support	92	93	90
Hospice help for pain and symptoms	74	74	74
Hospice training family to care for patient	78	77	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	22%	22%	24%
State Rank in Care Domain	40	47	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.13	0.15	0.14
Deaths at home*	39%	39%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	4.6	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	5.69%	6.17%	4.64%
State Rank in Communication Domain	3	8	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	16.6	16.1	33.1
Hospice days per decedent (last six months of life)*	25.85	25.85	27.32
Hospital days per decedent (last two years of life)*	13.70	13.70	14.20
Intensive care days per decedent (last six months of life)*	3.3	3.3	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	23.3	15.0	10.0
Home health agency visits per decedent (last six months of life)*	2.89	2.89	8.24
Adults who went without care because of cost in past year (65+)	4.2%	3.3%	3.6%
Co-payments per decedent (last two years of life)*	\$3,440	\$3,440	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$72,872	\$71,939	\$65,706
State Rank in Cost Domain	12	16	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	80%	81%	78%
Family willing to recommend this hospice	88%	87%	84%
Seniors with a dedicated healthcare provider (65+)	95.7	95.2	95.4
Caregivers (non-professional per Medicare beneficiary)	-	0.60	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	5.00	2.00	NA
Community support (dollars per adult in poverty 60+)	\$608	\$54	\$62
Adults with food insecurity (60+)	9.2%	7.5%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	7.0	10.2	15.9
Volunteerism among adults (65+)	20.5%	18.4%	22.1%
State Rank in Caregiver & Community Domain	25	40	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Idaho



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	158.0	55.9	60.3
Hospice emotional and spiritual support	93	92	90
Hospice help for pain and symptoms	77	76	74
Hospice training family to care for patient	77	76	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	25%	25%	24%
State Rank in Care Domain	16	12	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.11	0.14	0.14
Deaths at home*	41%	41%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	0.5	1.5	1.9
Medicare fee-for-service beneficiaries with advance care planning	2.10%	2.57%	4.64%
State Rank in Communication Domain	47	22	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	17.6	16.6	33.1
Hospice days per decedent (last six months of life)*	31.87	31.87	27.32
Hospital days per decedent (last two years of life)*	8.82	8.82	14.20
Intensive care days per decedent (last six months of life)*	1.5	1.5	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	32.3	14.6	10.0
Home health agency visits per decedent (last six months of life)*	8.81	8.81	8.24
Adults who went without care because of cost in past year (65+)	3.8%	3.1%	3.6%
Co-payments per decedent (last two years of life)*	\$2,664	\$2,664	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$60,996	\$59,803	\$65,706
State Rank in Cost Domain	2	4	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	80%	80%	78%
Family willing to recommend this hospice	86%	87%	84%
Seniors with a dedicated healthcare provider (65+)	91.3	95.0	95.4
Caregivers (non-professional per Medicare beneficiary)	1.51	0.45	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	1.50	NA
Community support (dollars per adult in poverty 60+)	\$260	\$19	\$62
Adults with food insecurity (60+)	8.0%	9.7%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	9.7	11.5	15.9
Volunteerism among adults (65+)	30.5%	31.1%	22.1%
State Rank in Caregiver & Community Domain	33	24	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Illinois



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	138.0	48.9	60.3
Hospice emotional and spiritual support	91	90	90
Hospice help for pain and symptoms	75	74	74
Hospice training family to care for patient	77	75	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	23%	23%	24%
State Rank in Care Domain	29	25	

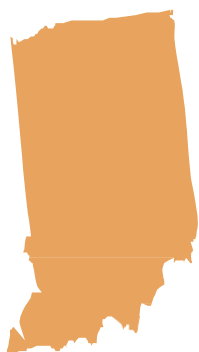
Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.14	0.13	0.14
Deaths at home*	31%	31%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.9	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	3.17%	3.73%	4.64%
State Rank in Communication Domain	24	31	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	40.2	40.7	33.1
Hospice days per decedent (last six months of life)*	23.97	23.97	27.32
Hospital days per decedent (last two years of life)*	14.70	14.70	14.20
Intensive care days per decedent (last six months of life)*	3.7	3.7	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	54.8	7.7	10.0
Home health agency visits per decedent (last six months of life)*	7.28	7.28	8.24
Adults who went without care because of cost in past year (65+)	6.0%	4.1%	3.6%
Co-payments per decedent (last two years of life)*	\$4,777	\$4,777	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$80,888	\$60,996	\$65,706
State Rank in Cost Domain	47	42	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	74%	74%	78%
Family willing to recommend this hospice	84%	82%	84%
Seniors with a dedicated healthcare provider (65+)	93.5	93.1	95.4
Caregivers (non-professional per Medicare beneficiary)	1.06	0.73	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	5.85	2.00	NA
Community support (dollars per adult in poverty 60+)	\$372	\$39	\$62
Adults with food insecurity (60+)	12.9%	13.7%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	10.9	23.3	15.9
Volunteerism among adults (65+)	27.8%	22.9%	22.1%
State Rank in Caregiver & Community Domain	22	29	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Indiana



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	119.0	34.2	60.3
Hospice emotional and spiritual support	90	91	90
Hospice help for pain and symptoms	75	74	74
Hospice training family to care for patient	75	75	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	23%	23%	24%
State Rank in Care Domain	34	43	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.13	0.12	0.14
Deaths at home*	31%	31%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	1.5	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	3.47%	4.00%	4.64%
State Rank in Communication Domain	45	26	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	33.9	35.3	33.1
Hospice days per decedent (last six months of life)*	26.77	26.77	27.32
Hospital days per decedent (last two years of life)*	12.42	12.42	14.20
Intensive care days per decedent (last six months of life)*	3.4	3.4	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	56.8	7.9	10.0
Home health agency visits per decedent (last six months of life)*	5.78	5.78	8.24
Adults who went without care because of cost in past year (65+)	3.6%	3.2%	3.6%
Co-payments per decedent (last two years of life)*	\$3,811	\$3,811	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$71,547	\$80,888	\$65,706
State Rank in Cost Domain	21	20	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	74%	78%	78%
Family willing to recommend this hospice	84%	84%	84%
Seniors with a dedicated healthcare provider (65+)	94.1	95.5	95.4
Caregivers (non-professional per Medicare beneficiary)	1.02	1.00	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.30	2.00	NA
Community support (dollars per adult in poverty 60+)	\$436	\$35	\$62
Adults with food insecurity (60+)	12.3%	9.8%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	3.8	7.6	15.9
Volunteerism among adults (65+)	35.2%	29.6%	22.1%
State Rank in Caregiver & Community Domain	43	35	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Iowa



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	140.0	41.7	60.3
Hospice emotional and spiritual support	92	92	90
Hospice help for pain and symptoms	76	76	74
Hospice training family to care for patient	76	77	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	26%	26%	24%
State Rank in Care Domain	18	19	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.11	0.11	0.14
Deaths at home*	25%	25%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	2.0	3.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	1.15%	1.22%	4.64%
State Rank in Communication Domain	49	50	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	24.8	24.0	33.1
Hospice days per decedent (last six months of life)*	25.44	25.44	27.32
Hospital days per decedent (last two years of life)*	10.79	10.79	14.20
Intensive care days per decedent (last six months of life)*	2.1	2.1	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	48.9	12.2	10.0
Home health agency visits per decedent (last six months of life)*	3.66	3.66	8.24
Adults who went without care because of cost in past year (65+)	2.9%	2.5%	3.6%
Co-payments per decedent (last two years of life)*	\$3,164	\$3,164	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$59,803	\$72,872	\$65,706
State Rank in Cost Domain	4	6	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	80%	80%	78%
Family willing to recommend this hospice	88%	87%	84%
Seniors with a dedicated healthcare provider (65+)	95.4	94.0	95.4
Caregivers (non-professional per Medicare beneficiary)	1.92	0.55	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.60	3.00	NA
Community support (dollars per adult in poverty 60+)	\$592	\$44	\$62
Adults with food insecurity (60+)	12.1%	8.5%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	11.1	19.6	15.9
Volunteerism among adults (65+)	36.9%	24.8%	22.1%
State Rank in Caregiver & Community Domain	18	22	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Kansas



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	147.0	47.9	60.3
Hospice emotional and spiritual support	91	91	90
Hospice help for pain and symptoms	75	74	74
Hospice training family to care for patient	75	74	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	24%	24%	24%
State Rank in Care Domain	19	21	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.12	0.13	0.14
Deaths at home*	28%	28%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	1.5	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	1.55%	1.63%	4.64%
State Rank in Communication Domain	50	44	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	31.4	30.2	33.1
Hospice days per decedent (last six months of life)*	27.53	27.53	27.32
Hospital days per decedent (last two years of life)*	11.85	11.85	14.20
Intensive care days per decedent (last six months of life)*	2.7	2.7	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	51.3	10.8	10.0
Home health agency visits per decedent (last six months of life)*	6.03	6.03	8.24
Adults who went without care because of cost in past year (65+)	2.8%	2.7%	3.6%
Co-payments per decedent (last two years of life)*	\$3,823	\$3,823	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$67,710	\$71,547	\$65,706
State Rank in Cost Domain	18	15	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	81%	81%	78%
Family willing to recommend this hospice	85%	85%	84%
Seniors with a dedicated healthcare provider (65+)	93.5	95.1	95.4
Caregivers (non-professional per Medicare beneficiary)	1.57	0.71	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	1.60	2.00	NA
Community support (dollars per adult in poverty 60+)	\$432	\$41	\$62
Adults with food insecurity (60+)	12.5%	11.2%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	13.6	18.3	15.9
Volunteerism among adults (65+)	36.0%	34.9%	22.1%
State Rank in Caregiver & Community Domain	20	19	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Kentucky



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	69.0	27.5	60.3
Hospice emotional and spiritual support	92	92	90
Hospice help for pain and symptoms	80	81	74
Hospice training family to care for patient	80	80	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	26%	26%	24%
State Rank in Care Domain	46	27	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.14	0.15	0.14
Deaths at home*	32%	32%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	1.5	1.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	4.30%	4.32%	4.64%
State Rank in Communication Domain	36	11	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	40.0	37.6	33.1
Hospice days per decedent (last six months of life)*	19.55	19.55	27.32
Hospital days per decedent (last two years of life)*	13.95	13.95	14.20
Intensive care days per decedent (last six months of life)*	3.6	3.6	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	76.6	5.8	10.0
Home health agency visits per decedent (last six months of life)*	7.89	7.89	8.24
Adults who went without care because of cost in past year (65+)	4.3%	4.8%	3.6%
Co-payments per decedent (last two years of life)*	\$3,731	\$3,731	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$67,200	\$67,710	\$65,706
State Rank in Cost Domain	44	37	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	84%	84%	78%
Family willing to recommend this hospice	90%	90%	84%
Seniors with a dedicated healthcare provider (65+)	94.0	97.2	95.4
Caregivers (non-professional per Medicare beneficiary)	1.33	1.13	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.30	1.00	NA
Community support (dollars per adult in poverty 60+)	\$231	\$31	\$62
Adults with food insecurity (60+)	14.8%	20.0%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	4.4	16.8	15.9
Volunteerism among adults (65+)	18.9%	17.0%	22.1%
State Rank in Caregiver & Community Domain	48	48	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Louisiana



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	160.0	46.6	60.3
Hospice emotional and spiritual support	90	90	90
Hospice help for pain and symptoms	79	79	74
Hospice training family to care for patient	82	81	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	27%	27%	24%
State Rank in Care Domain	15	11	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.14	0.14	0.14
Deaths at home*	36%	36%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	4.9	1.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	3.17%	3.79%	4.64%
State Rank in Communication Domain	7	10	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	37.6	35.1	33.1
Hospice days per decedent (last six months of life)*	33.92	33.92	27.32
Hospital days per decedent (last two years of life)*	13.26	13.26	14.20
Intensive care days per decedent (last six months of life)*	3.7	3.7	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	65.8	5.3	10.0
Home health agency visits per decedent (last six months of life)*	10.47	10.47	8.24
Adults who went without care because of cost in past year (65+)	5.4%	6.0%	3.6%
Co-payments per decedent (last two years of life)*	\$3,874	\$3,874	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$73,800	\$67,200	\$65,706
State Rank in Cost Domain	41	38	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	83%	83%	78%
Family willing to recommend this hospice	87%	86%	84%
Seniors with a dedicated healthcare provider (65+)	92.9	96.7	95.4
Caregivers (non-professional per Medicare beneficiary)	0.72	0.81	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	1.00	NA
Community support (dollars per adult in poverty 60+)	\$389	\$51	\$62
Adults with food insecurity (60+)	19.8%	21.0%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	13.5	22.0	15.9
Volunteerism among adults (65+)	22.0%	14.7%	22.1%
State Rank in Caregiver & Community Domain	47	42	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Maine



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	184.0	53.5	60.3
Hospice emotional and spiritual support	92	91	90
Hospice help for pain and symptoms	75	75	74
Hospice training family to care for patient	76	76	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	24%	24%	24%
State Rank in Care Domain	14	17	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.11	0.12	0.14
Deaths at home*	34%	34%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	2.5	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	1.84%	1.34%	4.64%
State Rank in Communication Domain	42	41	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	23.8	22.8	33.1
Hospice days per decedent (last six months of life)*	27.82	27.82	27.32
Hospital days per decedent (last two years of life)*	12.10	12.10	14.20
Intensive care days per decedent (last six months of life)*	1.7	1.7	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	49.4	12.3	10.0
Home health agency visits per decedent (last six months of life)*	6.56	6.56	8.24
Adults who went without care because of cost in past year (65+)	3.1%	2.4%	3.6%
Co-payments per decedent (last two years of life)*	\$2,847	\$2,847	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$65,082	\$92,558	\$65,706
State Rank in Cost Domain	10	9	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	88%	87%	78%
Family willing to recommend this hospice	87%	88%	84%
Seniors with a dedicated healthcare provider (65+)	94.5	96.5	95.4
Caregivers (non-professional per Medicare beneficiary)	1.15	0.81	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	5.05	2.00	NA
Community support (dollars per adult in poverty 60+)	\$315	\$39	\$62
Adults with food insecurity (60+)	15.5%	13.1%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	10.7	23.3	15.9
Volunteerism among adults (65+)	33.7%	29.9%	22.1%
State Rank in Caregiver & Community Domain	23	17	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Maryland



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	111.0	28.0	60.3
Hospice emotional and spiritual support	90	89	90
Hospice help for pain and symptoms	73	73	74
Hospice training family to care for patient	73	73	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	20%	20%	24%
State Rank in Care Domain	42	50	

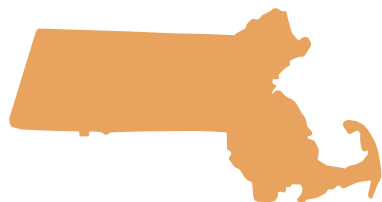
Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.14	0.15	0.14
Deaths at home*	31%	31%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	1.5	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	4.89%	5.93%	4.64%
State Rank in Communication Domain	39	19	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	32.6	35.1	33.1
Hospice days per decedent (last six months of life)*	24.33	24.33	27.32
Hospital days per decedent (last two years of life)*	16.10	16.10	14.20
Intensive care days per decedent (last six months of life)*	2.2	2.2	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	46.7	10.0	10.0
Home health agency visits per decedent (last six months of life)*	7.24	7.24	8.24
Adults who went without care because of cost in past year (65+)	3.6%	3.2%	3.6%
Co-payments per decedent (last two years of life)*	\$5,134	\$5,134	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$92,558	\$91,116	\$65,706
State Rank in Cost Domain	32	40	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	75%	76%	78%
Family willing to recommend this hospice	86%	84%	84%
Seniors with a dedicated healthcare provider (65+)	96.5	96.6	95.4
Caregivers (non-professional per Medicare beneficiary)	0.75	0.89	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	5.10	2.00	NA
Community support (dollars per adult in poverty 60+)	\$331	\$30	\$62
Adults with food insecurity (60+)	11.7%	9.5%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	3.8	17.5	15.9
Volunteerism among adults (65+)	38.2%	22.7%	22.1%
State Rank in Caregiver & Community Domain	31	34	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Massachusetts



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	297.0	88.8	60.3
Hospice emotional and spiritual support	90	90	90
Hospice help for pain and symptoms	75	75	74
Hospice training family to care for patient	79	78	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	24%	24%	24%
State Rank in Care Domain	5	5	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.11	0.12	0.14
Deaths at home*	27%	27%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.1	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	3.49%	3.89%	4.64%
State Rank in Communication Domain	26	32	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	41.1	41.9	33.1
Hospice days per decedent (last six months of life)*	26.64	26.64	27.32
Hospital days per decedent (last two years of life)*	15.91	15.91	14.20
Intensive care days per decedent (last six months of life)*	2.2	2.2	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	54.3	8.3	10.0
Home health agency visits per decedent (last six months of life)*	10.42	10.42	8.24
Adults who went without care because of cost in past year (65+)	4.3%	2.1%	3.6%
Co-payments per decedent (last two years of life)*	\$3,996	\$3,996	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$91,116	\$73,800	\$65,706
State Rank in Cost Domain	40	25	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	77%	76%	78%
Family willing to recommend this hospice	85%	84%	84%
Seniors with a dedicated healthcare provider (65+)	96.6	97.8	95.4
Caregivers (non-professional per Medicare beneficiary)	1.23	0.70	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	8.50	NA	NA
Community support (dollars per adult in poverty 60+)	\$3,050	\$272	\$62
Adults with food insecurity (60+)	11.4%	9.5%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	22.9	23	15.9
Volunteerism among adults (65+)	30.1%	22%	22.1%
State Rank in Caregiver & Community Domain	1	15	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Michigan



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	116.0	43.4	60.3
Hospice emotional and spiritual support	91	91	90
Hospice help for pain and symptoms	75	75	74
Hospice training family to care for patient	75	74	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	21%	21%	24%
State Rank in Care Domain	41	36	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.12	0.12	0.14
Deaths at home*	35%	35%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	2.5	1.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	3.69%	4.79%	4.64%
State Rank in Communication Domain	32	4	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	41.0	40.7	33.1
Hospice days per decedent (last six months of life)*	29.49	29.49	27.32
Hospital days per decedent (last two years of life)*	14.47	14.47	14.20
Intensive care days per decedent (last six months of life)*	3.6	3.6	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	55.4	7.3	10.0
Home health agency visits per decedent (last six months of life)*	6.81	6.81	8.24
Adults who went without care because of cost in past year (65+)	3.7%	3.1%	3.6%
Co-payments per decedent (last two years of life)*	\$4,131	\$4,131	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$74,944	\$65,082	\$65,706
State Rank in Cost Domain	27	22	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	75%	75%	78%
Family willing to recommend this hospice	85%	85%	84%
Seniors with a dedicated healthcare provider (65+)	95.1	96.5	95.4
Caregivers (non-professional per Medicare beneficiary)	1.34	0.46	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	3.60	1.00	NA
Community support (dollars per adult in poverty 60+)	\$384	\$36	\$62
Adults with food insecurity (60+)	12.6%	9.3%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	16.6	16.0	15.9
Volunteerism among adults (65+)	26.1%	30.9%	22.1%
State Rank in Caregiver & Community Domain	16	23	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Minnesota



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	371.0	113.9	60.3
Hospice emotional and spiritual support	92	91	90
Hospice help for pain and symptoms	73	72	74
Hospice training family to care for patient	74	72	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	21%	21%	24%
State Rank in Care Domain	3	4	

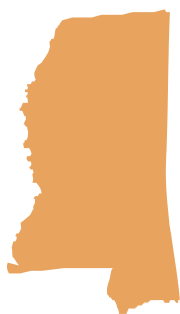
Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.11	0.11	0.14
Deaths at home*	30%	30%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	5.0	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	1.00%	1.24%	4.64%
State Rank in Communication Domain	25	42	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	30.1	29.4	33.1
Hospice days per decedent (last six months of life)*	29.88	29.88	27.32
Hospital days per decedent (last two years of life)*	12.02	12.02	14.20
Intensive care days per decedent (last six months of life)*	1.7	1.7	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	36.6	12.0	10.0
Home health agency visits per decedent (last six months of life)*	4.88	4.88	8.24
Adults who went without care because of cost in past year (65+)	2.9%	2.2%	3.6%
Co-payments per decedent (last two years of life)*	\$3,103	\$3,103	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$71,873	\$74,944	\$65,706
State Rank in Cost Domain	7	7	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	77%	78%	78%
Family willing to recommend this hospice	86%	85%	84%
Seniors with a dedicated healthcare provider (65+)	91.9	93.7	95.4
Caregivers (non-professional per Medicare beneficiary)	1.27	0.70	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	5.75	2.00	NA
Community support (dollars per adult in poverty 60+)	\$299	\$31	\$62
Adults with food insecurity (60+)	8.9%	6.6%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	7.1	24.5	15.9
Volunteerism among adults (65+)	43.3%	30.7%	22.1%
State Rank in Caregiver & Community Domain	13	9	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Mississippi



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	72.0	41.7	60.3
Hospice emotional and spiritual support	91	91	90
Hospice help for pain and symptoms	79	79	74
Hospice training family to care for patient	80	80	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	26%	26%	24%
State Rank in Care Domain	43	16	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.16	0.14	0.14
Deaths at home*	33%	33%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	5.5	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	5.07%	5.35%	4.64%
State Rank in Communication Domain	2	18	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	37.6	34.9	33.1
Hospice days per decedent (last six months of life)*	31.75	31.75	27.32
Hospital days per decedent (last two years of life)*	13.44	13.44	14.20
Intensive care days per decedent (last six months of life)*	3.0	3.0	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	70.2	6.1	10.0
Home health agency visits per decedent (last six months of life)*	10.92	10.92	8.24
Adults who went without care because of cost in past year (65+)	5.8%	4.9%	3.6%
Co-payments per decedent (last two years of life)*	\$3,907	\$3,907	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$68,930	\$68,687	\$65,706
State Rank in Cost Domain	43	29	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	85%	85%	78%
Family willing to recommend this hospice	88%	87%	84%
Seniors with a dedicated healthcare provider (65+)	93.6	94.3	95.4
Caregivers (non-professional per Medicare beneficiary)	0.91	0.38	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	2.00	NA
Community support (dollars per adult in poverty 60+)	\$191	\$29	\$62
Adults with food insecurity (60+)	17.7%	20.7%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	8.0	11.8	15.9
Volunteerism among adults (65+)	20.2%	18.7%	22.1%
State Rank in Caregiver & Community Domain	50	49	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Missouri



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	198.0	65.4	60.3
Hospice emotional and spiritual support	92	92	90
Hospice help for pain and symptoms	76	76	74
Hospice training family to care for patient	78	77	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	23%	23%	24%
State Rank in Care Domain	13	10	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.13	0.16	0.14
Deaths at home*	33%	33%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	2.8	1.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	1.59%	1.58%	4.64%
State Rank in Communication Domain	43	34	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	36.7	36.4	33.1
Hospice days per decedent (last six months of life)*	28.50	28.50	27.32
Hospital days per decedent (last two years of life)*	13.29	13.29	14.20
Intensive care days per decedent (last six months of life)*	3.5	3.5	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	56.6	7.9	10.0
Home health agency visits per decedent (last six months of life)*	4.75	4.75	8.24
Adults who went without care because of cost in past year (65+)	4.1%	3.1%	3.6%
Co-payments per decedent (last two years of life)*	\$3,538	\$3,538	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$68,687	\$71,873	\$65,706
State Rank in Cost Domain	23	17	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	81%	79%	78%
Family willing to recommend this hospice	85%	85%	84%
Seniors with a dedicated healthcare provider (65+)	94.2	95.8	95.4
Caregivers (non-professional per Medicare beneficiary)	0.86	0.73	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	1.00	NA
Community support (dollars per adult in poverty 60+)	\$515	\$42	\$62
Adults with food insecurity (60+)	11.8%	14.0%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	18.0	31.9	15.9
Volunteerism among adults (65+)	26.7%	27.6%	22.1%
State Rank in Caregiver & Community Domain	30	12	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Montana



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	107.0	40.1	60.3
Hospice emotional and spiritual support	91	91	90
Hospice help for pain and symptoms	74	74	74
Hospice training family to care for patient	75	75	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	25%	25%	24%
State Rank in Care Domain	33	28	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.13	0.13	0.14
Deaths at home*	33%	33%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	2.8	3.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	1.72%	1.71%	4.64%
State Rank in Communication Domain	41	49	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	19.6	20.0	33.1
Hospice days per decedent (last six months of life)*	22.77	22.77	27.32
Hospital days per decedent (last two years of life)*	10.69	10.69	14.20
Intensive care days per decedent (last six months of life)*	1.9	1.9	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	41.1	13.7	10.0
Home health agency visits per decedent (last six months of life)*	3.19	3.19	8.24
Adults who went without care because of cost in past year (65+)	3.4%	3.1%	3.6%
Co-payments per decedent (last two years of life)*	\$2,474	\$2,474	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$57,873	\$68,930	\$65,706
State Rank in Cost Domain	1	5	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	80%	84%	78%
Family willing to recommend this hospice	85%	86%	84%
Seniors with a dedicated healthcare provider (65+)	87.9	92.8	95.4
Caregivers (non-professional per Medicare beneficiary)	0.29	0.79	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	3.00	NA
Community support (dollars per adult in poverty 60+)	\$849	\$83	\$62
Adults with food insecurity (60+)	9.6%	9.2%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	24.2	50.3	15.9
Volunteerism among adults (65+)	35.1%	27.1%	22.1%
State Rank in Caregiver & Community Domain	17	8	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Nebraska



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	108.0	34.2	60.3
Hospice emotional and spiritual support	91	91	90
Hospice help for pain and symptoms	75	74	74
Hospice training family to care for patient	74	76	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	23%	23%	24%
State Rank in Care Domain	39	41	

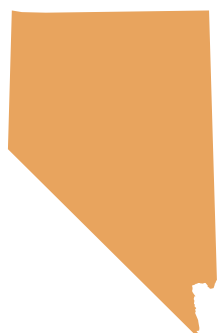
Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.11	0.12	0.14
Deaths at home*	25%	25%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.7	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	3.86%	4.35%	4.64%
State Rank in Communication Domain	20	30	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	27.1	25.6	33.1
Hospice days per decedent (last six months of life)*	25.80	25.80	27.32
Hospital days per decedent (last two years of life)*	12.24	12.24	14.20
Intensive care days per decedent (last six months of life)*	2.9	2.9	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	48.3	12.2	10.0
Home health agency visits per decedent (last six months of life)*	5.13	5.13	8.24
Adults who went without care because of cost in past year (65+)	3.1%	2.7%	3.6%
Co-payments per decedent (last two years of life)*	\$3,748	\$3,748	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$69,407	\$55,876	\$65,706
State Rank in Cost Domain	16	11	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	80%	81%	78%
Family willing to recommend this hospice	85%	86%	84%
Seniors with a dedicated healthcare provider (65+)	93.6	96.2	95.4
Caregivers (non-professional per Medicare beneficiary)	0.84	0.91	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	2.00	NA
Community support (dollars per adult in poverty 60+)	\$975	\$57	\$62
Adults with food insecurity (60+)	11.4%	8.5%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	14.7	29.6	15.9
Volunteerism among adults (65+)	35.5%	29.8%	22.1%
State Rank in Caregiver & Community Domain	24	13	

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Nevada



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	92.0	26.0	60.3
Hospice emotional and spiritual support	90	89	90
Hospice help for pain and symptoms	75	74	74
Hospice training family to care for patient	75	75	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	26%	26%	24%
State Rank in Care Domain	35	44	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.17	0.14	0.14
Deaths at home*	36%	36%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	2.8	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	7.29%	7.63%	4.64%
State Rank in Communication Domain	5	5	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	35.5	34.1	33.1
Hospice days per decedent (last six months of life)*	26.84	26.84	27.32
Hospital days per decedent (last two years of life)*	14.78	14.78	14.20
Intensive care days per decedent (last six months of life)*	4.0	4.0	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	42.2	9.8	10.0
Home health agency visits per decedent (last six months of life)*	11.37	11.37	8.24
Adults who went without care because of cost in past year (65+)	4.6%	4.3%	3.6%
Co-payments per decedent (last two years of life)*	\$5,740	\$5,740	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$88,912	\$68,506	\$65,706
State Rank in Cost Domain	48	48	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	75%	76%	78%
Family willing to recommend this hospice	84%	83%	84%
Seniors with a dedicated healthcare provider (65+)	90.0	92.2	95.4
Caregivers (non-professional per Medicare beneficiary)	0.29	0.47	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	3.00	2.00	NA
Community support (dollars per adult in poverty 60+)	\$201	\$30	\$62
Adults with food insecurity (60+)	17.5%	10.8%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	11.4	20.9	15.9
Volunteerism among adults (65+)	24.1%	18.0%	22.1%
State Rank in Caregiver & Community Domain	46	36	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

New Hampshire



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	127.0	29.9	60.3
Hospice emotional and spiritual support	91	90	90
Hospice help for pain and symptoms	75	75	74
Hospice training family to care for patient	73	73	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	26%	26%	24%
State Rank in Care Domain	20	40	

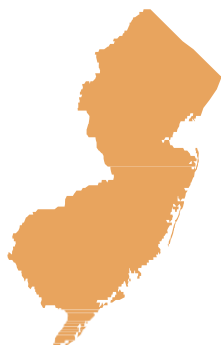
Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.11	0.17	0.14
Deaths at home*	33%	33%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.4	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	1.16%	1.12%	4.64%
State Rank in Communication Domain	35	48	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	28.0	28.3	33.1
Hospice days per decedent (last six months of life)*	26.85	26.85	27.32
Hospital days per decedent (last two years of life)*	13.53	13.53	14.20
Intensive care days per decedent (last six months of life)*	2.3	2.3	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	47.1	11.4	10.0
Home health agency visits per decedent (last six months of life)*	7.21	7.21	8.24
Adults who went without care because of cost in past year (65+)	4.7%	2.2%	3.6%
Co-payments per decedent (last two years of life)*	\$3,220	\$3,220	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$75,114	\$69,407	\$65,706
State Rank in Cost Domain	19	13	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	85%	87%	78%
Family willing to recommend this hospice	87%	86%	84%
Seniors with a dedicated healthcare provider (65+)	95.6	96.9	95.4
Caregivers (non-professional per Medicare beneficiary)	0.63	0.41	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	1.00	2.00	NA
Community support (dollars per adult in poverty 60+)	\$1,659	\$66	\$62
Adults with food insecurity (60+)	10.7%	6.4%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	40.4	37.2	15.9
Volunteerism among adults (65+)	32.3%	29.8%	22.1%
State Rank in Caregiver & Community Domain	5	10	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

New Jersey



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	132.0	46.4	60.3
Hospice emotional and spiritual support	89	89	90
Hospice help for pain and symptoms	74	72	74
Hospice training family to care for patient	76	73	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	24%	24%	24%
State Rank in Care Domain	26	29	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.17	0.17	0.14
Deaths at home*	29%	29%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	2.8	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	5.42%	5.80%	4.64%
State Rank in Communication Domain	22	29	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	38.1	40.4	33.1
Hospice days per decedent (last six months of life)*	22.85	22.85	27.32
Hospital days per decedent (last two years of life)*	17.83	17.83	14.20
Intensive care days per decedent (last six months of life)*	5.7	5.7	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	49.6	10.1	10.0
Home health agency visits per decedent (last six months of life)*	6.09	6.09	8.24
Adults who went without care because of cost in past year (65+)	4.9%	4.7%	3.6%
Co-payments per decedent (last two years of life)*	\$5,810	\$5,810	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$96,319	\$75,114	\$65,706
State Rank in Cost Domain	51	51	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	76%	77%	78%
Family willing to recommend this hospice	82%	81%	84%
Seniors with a dedicated healthcare provider (65+)	94.0	95.6	95.4
Caregivers (non-professional per Medicare beneficiary)	0.67	0.64	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	9.85	2.00	NA
Community support (dollars per adult in poverty 60+)	\$576	\$42	\$62
Adults with food insecurity (60+)	9.8%	9.7%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	7.6	12.1	15.9
Volunteerism among adults (65+)	21.9%	19.1%	22.1%
State Rank in Caregiver & Community Domain	12	38	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

New Mexico



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	227.0	85.9	60.3
Hospice emotional and spiritual support	90	88	90
Hospice help for pain and symptoms	77	73	74
Hospice training family to care for patient	76	74	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	24%	24%	24%
State Rank in Care Domain	8	7	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.16	0.16	0.14
Deaths at home*	43%	43%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	2.5	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	1.70%	2.25%	4.64%
State Rank in Communication Domain	38	37	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	21.5	21.6	33.1
Hospice days per decedent (last six months of life)*	29.78	29.78	27.32
Hospital days per decedent (last two years of life)*	11.70	11.70	14.20
Intensive care days per decedent (last six months of life)*	3.2	3.2	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	39.5	13.0	10.0
Home health agency visits per decedent (last six months of life)*	8.28	8.28	8.24
Adults who went without care because of cost in past year (65+)	3.2%	3.9%	3.6%
Co-payments per decedent (last two years of life)*	\$3,553	\$3,553	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$68,506	\$96,319	\$65,706
State Rank in Cost Domain	17	30	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	79%	78%	78%
Family willing to recommend this hospice	85%	82%	84%
Seniors with a dedicated healthcare provider (65+)	89.1	90.4	95.4
Caregivers (non-professional per Medicare beneficiary)	0.58	0.19	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	4.80	2.00	NA
Community support (dollars per adult in poverty 60+)	\$460	\$50	\$62
Adults with food insecurity (60+)	17.7%	13.5%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	13.5	51.9	15.9
Volunteerism among adults (65+)	30.5%	25.3%	22.1%
State Rank in Caregiver & Community Domain	28	4	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

New York



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	398.0	137.6	60.3
Hospice emotional and spiritual support	90	90	90
Hospice help for pain and symptoms	75	76	74
Hospice training family to care for patient	78	78	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	25%	25%	24%
State Rank in Care Domain	2	2	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.15	0.16	0.14
Deaths at home*	28%	28%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.5	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	5.52%	6.02%	4.64%
State Rank in Communication Domain	15	23	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	37.3	39.3	33.1
Hospice days per decedent (last six months of life)*	13.05	13.05	27.32
Hospital days per decedent (last two years of life)*	19.87	19.87	14.20
Intensive care days per decedent (last six months of life)*	2.9	2.9	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	46.8	10.1	10.0
Home health agency visits per decedent (last six months of life)*	6.85	6.85	8.24
Adults who went without care because of cost in past year (65+)	5.6%	4.5%	3.6%
Co-payments per decedent (last two years of life)*	\$5,313	\$5,313	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$95,660	\$88,912	\$65,706
State Rank in Cost Domain	49	50	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	73%	76%	78%
Family willing to recommend this hospice	86%	87%	84%
Seniors with a dedicated healthcare provider (65+)	93.1	94.9	95.4
Caregivers (non-professional per Medicare beneficiary)	0.85	0.69	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	9.10	2.00	NA
Community support (dollars per adult in poverty 60+)	\$973	\$100	\$62
Adults with food insecurity (60+)	12.1%	12.4%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	10.3	15.6	15.9
Volunteerism among adults (65+)	22.2%	19.8%	22.1%
State Rank in Caregiver & Community Domain	8	14	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

North Carolina



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	106.0	31.6	60.3
Hospice emotional and spiritual support	91	91	90
Hospice help for pain and symptoms	78	78	74
Hospice training family to care for patient	79	79	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	21%	21%	24%
State Rank in Care Domain	45	42	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.13	0.12	0.14
Deaths at home*	33%	33%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	1.5	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	4.82%	5.14%	4.64%
State Rank in Communication Domain	37	15	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	30.9	29.6	33.1
Hospice days per decedent (last six months of life)*	28.06	28.06	27.32
Hospital days per decedent (last two years of life)*	13.09	13.09	14.20
Intensive care days per decedent (last six months of life)*	3.3	3.3	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	49.0	9.1	10.0
Home health agency visits per decedent (last six months of life)*	7.17	7.17	8.24
Adults who went without care because of cost in past year (65+)	4.4%	5.0%	3.6%
Co-payments per decedent (last two years of life)*	\$3,760	\$3,760	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$66,303	\$57,873	\$65,706
State Rank in Cost Domain	22	24	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	82%	81%	78%
Family willing to recommend this hospice	89%	88%	84%
Seniors with a dedicated healthcare provider (65+)	96.3	94.7	95.4
Caregivers (non-professional per Medicare beneficiary)	1.11	0.85	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	2.00	NA
Community support (dollars per adult in poverty 60+)	\$328	\$138	\$62
Adults with food insecurity (60+)	17.8%	13.7%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	6.3	8.4	15.9
Volunteerism among adults (65+)	32.7%	22.2%	22.1%
State Rank in Caregiver & Community Domain	44	44	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

North Dakota



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	180.0	50.1	60.3
Hospice emotional and spiritual support	91	92	90
Hospice help for pain and symptoms	72	72	74
Hospice training family to care for patient	78	76	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	19%	19%	24%
State Rank in Care Domain	25	34	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.13	0.17	0.14
Deaths at home*	20%	20%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.0	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	0.59%	0.76%	4.64%
State Rank in Communication Domain	51	51	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	27.4	26.2	33.1
Hospice days per decedent (last six months of life)*	16.49	16.49	27.32
Hospital days per decedent (last two years of life)*	11.63	11.63	14.20
Intensive care days per decedent (last six months of life)*	1.5	1.5	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	49.1	10.2	10.0
Home health agency visits per decedent (last six months of life)*	1.81	1.81	8.24
Adults who went without care because of cost in past year (65+)	2.8%	2.2%	3.6%
Co-payments per decedent (last two years of life)*	\$2,948	\$2,948	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$55,876	\$66,303	\$65,706
State Rank in Cost Domain	3	1	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	81%	83%	78%
Family willing to recommend this hospice	86%	87%	84%
Seniors with a dedicated healthcare provider (65+)	90.5	94.0	95.4
Caregivers (non-professional per Medicare beneficiary)	0.96	0.59	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	2.00	NA
Community support (dollars per adult in poverty 60+)	\$905	\$102	\$62
Adults with food insecurity (60+)	8.4%	6.5%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	25.7	81.3	15.9
Volunteerism among adults (65+)	38.7%	33.2%	22.1%
State Rank in Caregiver & Community Domain	10	1	

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Ohio



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	149.0	45.3	60.3
Hospice emotional and spiritual support	91	90	90
Hospice help for pain and symptoms	74	73	74
Hospice training family to care for patient	74	73	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	23%	23%	24%
State Rank in Care Domain	21	33	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.11	0.12	0.14
Deaths at home*	28%	28%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.1	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	2.72%	3.28%	4.64%
State Rank in Communication Domain	34	35	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	38.8	38.1	33.1
Hospice days per decedent (last six months of life)*	30.91	30.91	27.32
Hospital days per decedent (last two years of life)*	13.05	13.05	14.20
Intensive care days per decedent (last six months of life)*	3.6	3.6	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	57.0	8.4	10.0
Home health agency visits per decedent (last six months of life)*	8.03	8.03	8.24
Adults who went without care because of cost in past year (65+)	4.2%	3.6%	3.6%
Co-payments per decedent (last two years of life)*	\$4,047	\$4,047	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$74,576	\$95,660	\$65,706
State Rank in Cost Domain	33	36	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	74%	75%	78%
Family willing to recommend this hospice	84%	83%	84%
Seniors with a dedicated healthcare provider (65+)	93.7	95.6	95.4
Caregivers (non-professional per Medicare beneficiary)	1.15	0.69	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.30	2.00	NA
Community support (dollars per adult in poverty 60+)	\$332	\$36	\$62
Adults with food insecurity (60+)	12.9%	10.2%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	10.3	18.2	15.9
Volunteerism among adults (65+)	30.3%	24.9%	22.1%
State Rank in Caregiver & Community Domain	39	28	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Oklahoma



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	81.0	26.2	60.3
Hospice emotional and spiritual support	90	90	90
Hospice help for pain and symptoms	77	77	74
Hospice training family to care for patient	77	77	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	28%	28%	24%
State Rank in Care Domain	32	31	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.14	0.14	0.14
Deaths at home*	34%	34%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	4.2	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	3.76%	4.82%	4.64%
State Rank in Communication Domain	8	21	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	35.5	33.6	33.1
Hospice days per decedent (last six months of life)*	33.40	33.40	27.32
Hospital days per decedent (last two years of life)*	12.80	12.80	14.20
Intensive care days per decedent (last six months of life)*	3.5	3.5	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	59.9	7.7	10.0
Home health agency visits per decedent (last six months of life)*	11.94	11.94	8.24
Adults who went without care because of cost in past year (65+)	4.8%	4.2%	3.6%
Co-payments per decedent (last two years of life)*	\$3,771	\$3,771	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$71,719	\$74,576	\$65,706
State Rank in Cost Domain	36	34	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	81%	81%	78%
Family willing to recommend this hospice	84%	85%	84%
Seniors with a dedicated healthcare provider (65+)	94.1	94.9	95.4
Caregivers (non-professional per Medicare beneficiary)	1.35	0.65	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	1.30	2.00	NA
Community support (dollars per adult in poverty 60+)	\$262	\$26	\$62
Adults with food insecurity (60+)	15.7%	17.7%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	6.7	12.8	15.9
Volunteerism among adults (65+)	33.0%	24.8%	22.1%
State Rank in Caregiver & Community Domain	40	47	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Oregon



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	159.0	44.9	60.3
Hospice emotional and spiritual support	92	91	90
Hospice help for pain and symptoms	74	73	74
Hospice training family to care for patient	75	73	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	24%	24%	24%
State Rank in Care Domain	17	26	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.11	0.12	0.14
Deaths at home*	43%	43%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	4.0	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	2.31%	2.35%	4.64%
State Rank in Communication Domain	12	27	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	19.9	19.5	33.1
Hospice days per decedent (last six months of life)*	28.17	28.17	27.32
Hospital days per decedent (last two years of life)*	10.79	10.79	14.20
Intensive care days per decedent (last six months of life)*	1.8	1.8	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	33.9	13.3	10.0
Home health agency visits per decedent (last six months of life)*	5.62	5.62	8.24
Adults who went without care because of cost in past year (65+)	4.0%	3.8%	3.6%
Co-payments per decedent (last two years of life)*	\$3,464	\$3,464	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$65,955	\$71,719	\$65,706
State Rank in Cost Domain	5	10	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	76%	79%	78%
Family willing to recommend this hospice	86%	84%	84%
Seniors with a dedicated healthcare provider (65+)	91.6	95.0	95.4
Caregivers (non-professional per Medicare beneficiary)	0.84	0.74	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	9.30	2.00	NA
Community support (dollars per adult in poverty 60+)	\$368	\$37	\$62
Adults with food insecurity (60+)	11.1%	9.6%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	11.1	13.2	15.9
Volunteerism among adults (65+)	36.5%	23.8%	22.1%
State Rank in Caregiver & Community Domain	11	32	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Pennsylvania



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	212.0	78.5	60.3
Hospice emotional and spiritual support	91	91	90
Hospice help for pain and symptoms	75	75	74
Hospice training family to care for patient	75	76	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	22%	22%	24%
State Rank in Care Domain	12	8	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.12	0.13	0.14
Deaths at home*	29%	29%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.7	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	2.66%	2.98%	4.64%
State Rank in Communication Domain	29	38	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	36.1	37.3	33.1
Hospice days per decedent (last six months of life)*	23.98	23.98	27.32
Hospital days per decedent (last two years of life)*	14.35	14.35	14.20
Intensive care days per decedent (last six months of life)*	3.9	3.9	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	51.7	9.3	10.0
Home health agency visits per decedent (last six months of life)*	7.89	7.89	8.24
Adults who went without care because of cost in past year (65+)	4.2%	2.8%	3.6%
Co-payments per decedent (last two years of life)*	\$4,249	\$4,249	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$76,402	\$65,955	\$65,706
State Rank in Cost Domain	37	33	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	79%	81%	78%
Family willing to recommend this hospice	85%	86%	84%
Seniors with a dedicated healthcare provider (65+)	95.3	96.1	95.4
Caregivers (non-professional per Medicare beneficiary)	0.95	0.50	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	3.10	2.00	NA
Community support (dollars per adult in poverty 60+)	\$1,120	\$84	\$62
Adults with food insecurity (60+)	14.7%	10.9%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	8.1	9.5	15.9
Volunteerism among adults (65+)	32.8%	25.6%	22.1%
State Rank in Caregiver & Community Domain	19	26	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Rhode Island



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	123.0	41.8	60.3
Hospice emotional and spiritual support	90	89	90
Hospice help for pain and symptoms	74	73	74
Hospice training family to care for patient	78	79	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	26%	26%	24%
State Rank in Care Domain	24	20	

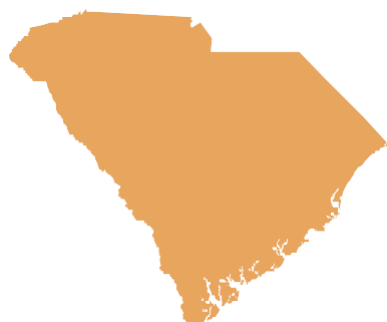
Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.13	0.13	0.14
Deaths at home*	26%	26%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.1	3.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	4.43%	4.72%	4.64%
State Rank in Communication Domain	27	43	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	35.9	35.9	33.1
Hospice days per decedent (last six months of life)*	26.11	26.11	27.32
Hospital days per decedent (last two years of life)*	14.42	14.42	14.20
Intensive care days per decedent (last six months of life)*	2.3	2.3	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	54.0	10.9	10.0
Home health agency visits per decedent (last six months of life)*	10.22	10.22	8.24
Adults who went without care because of cost in past year (65+)	3.1%	4.2%	3.6%
Co-payments per decedent (last two years of life)*	\$4,037	\$4,037	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$81,614	\$76,402	\$65,706
State Rank in Cost Domain	30	44	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	79%	82%	78%
Family willing to recommend this hospice	84%	84%	84%
Seniors with a dedicated healthcare provider (65+)	96.1	96.7	95.4
Caregivers (non-professional per Medicare beneficiary)	0.69	0.92	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	8.50	3.00	NA
Community support (dollars per adult in poverty 60+)	\$224	\$27	\$62
Adults with food insecurity (60+)	13.9%	13.8%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	5.8	19.8	15.9
Volunteerism among adults (65+)	28.4%	16.1%	22.1%
State Rank in Caregiver & Community Domain	27	37	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

South Carolina



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	91.0	31.5	60.3
Hospice emotional and spiritual support	90	90	90
Hospice help for pain and symptoms	77	76	74
Hospice training family to care for patient	78	78	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	20%	20%	24%
State Rank in Care Domain	50	46	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.14	0.14	0.14
Deaths at home*	37%	37%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.6	3.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	5.20%	6.34%	4.64%
State Rank in Communication Domain	10	25	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	28.3	28.1	33.1
Hospice days per decedent (last six months of life)*	34.25	34.25	27.32
Hospital days per decedent (last two years of life)*	13.53	13.53	14.20
Intensive care days per decedent (last six months of life)*	3.2	3.2	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	45.6	10.6	10.0
Home health agency visits per decedent (last six months of life)*	8.00	8.00	8.24
Adults who went without care because of cost in past year (65+)	5.0%	4.0%	3.6%
Co-payments per decedent (last two years of life)*	\$4,412	\$4,412	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$69,907	\$81,614	\$65,706
State Rank in Cost Domain	25	28	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	83%	83%	78%
Family willing to recommend this hospice	86%	85%	84%
Seniors with a dedicated healthcare provider (65+)	94.5	95.0	95.4
Caregivers (non-professional per Medicare beneficiary)	0.70	0.95	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	1.00	3.00	NA
Community support (dollars per adult in poverty 60+)	\$235	\$17	\$62
Adults with food insecurity (60+)	15.8%	15.0%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	8.1	14.7	15.9
Volunteerism among adults (65+)	31.9%	23.3%	22.1%
State Rank in Caregiver & Community Domain	45	41	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

South Dakota



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	84.0	20.8	60.3
Hospice emotional and spiritual support	90	90	90
Hospice help for pain and symptoms	74	75	74
Hospice training family to care for patient	75	78	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	21%	21%	24%
State Rank in Care Domain	49	49	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.12	0.13	0.14
Deaths at home*	20%	20%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	2.7	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	2.44%	2.02%	4.64%
State Rank in Communication Domain	46	46	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	25.3	25.0	33.1
Hospice days per decedent (last six months of life)*	18.89	18.89	27.32
Hospital days per decedent (last two years of life)*	10.94	10.94	14.20
Intensive care days per decedent (last six months of life)*	2.0	2.0	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	50.5	10.6	10.0
Home health agency visits per decedent (last six months of life)*	2.55	2.55	8.24
Adults who went without care because of cost in past year (65+)	3.0%	2.0%	3.6%
Co-payments per decedent (last two years of life)*	\$2,706	\$2,706	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$58,863	\$69,907	\$65,706
State Rank in Cost Domain	6	3	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	83%	80%	78%
Family willing to recommend this hospice	86%	85%	84%
Seniors with a dedicated healthcare provider (65+)	91.9	94.1	95.4
Caregivers (non-professional per Medicare beneficiary)	0.64	0.18	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	2.00	NA
Community support (dollars per adult in poverty 60+)	\$812	\$85	\$62
Adults with food insecurity (60+)	13.6%	10.0%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	14.6	21.7	15.9
Volunteerism among adults (65+)	36.8%	39.6%	22.1%
State Rank in Caregiver & Community Domain	29	18	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Tennessee



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	64.0	24.5	60.3
Hospice emotional and spiritual support	90	90	90
Hospice help for pain and symptoms	77	77	74
Hospice training family to care for patient	78	78	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	26%	26%	24%
State Rank in Care Domain	47	37	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.15	0.15	0.14
Deaths at home*	34%	34%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	2.8	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	5.47%	5.91%	4.64%
State Rank in Communication Domain	14	14	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	34.4	31.4	33.1
Hospice days per decedent (last six months of life)*	25.99	25.99	27.32
Hospital days per decedent (last two years of life)*	13.41	13.41	14.20
Intensive care days per decedent (last six months of life)*	3.4	3.4	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	59.3	9.1	10.0
Home health agency visits per decedent (last six months of life)*	9.87	9.87	8.24
Adults who went without care because of cost in past year (65+)	4.8%	4.8%	3.6%
Co-payments per decedent (last two years of life)*	\$4,382	\$4,382	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$68,314	\$58,863	\$65,706
State Rank in Cost Domain	39	43	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	82%	83%	78%
Family willing to recommend this hospice	86%	85%	84%
Seniors with a dedicated healthcare provider (65+)	94.8	95.4	95.4
Caregivers (non-professional per Medicare beneficiary)	0.82	0.46	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	2.00	NA
Community support (dollars per adult in poverty 60+)	\$218	\$26	\$62
Adults with food insecurity (60+)	14.6%	13.6%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	3.8	14.4	15.9
Volunteerism among adults (65+)	27.6%	18.4%	22.1%
State Rank in Caregiver & Community Domain	51	43	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Texas



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	216.0	79.1	60.3
Hospice emotional and spiritual support	89	88	90
Hospice help for pain and symptoms	75	74	74
Hospice training family to care for patient	76	75	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	26%	26%	24%
State Rank in Care Domain	6	6	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.14	0.15	0.14
Deaths at home*	34%	34%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.9	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	5.29%	5.94%	4.64%
State Rank in Communication Domain	6	16	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	33.4	32.9	33.1
Hospice days per decedent (last six months of life)*	33.58	33.58	27.32
Hospital days per decedent (last two years of life)*	13.71	13.71	14.20
Intensive care days per decedent (last six months of life)*	3.9	3.9	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	53.2	9.3	10.0
Home health agency visits per decedent (last six months of life)*	11.75	11.75	8.24
Adults who went without care because of cost in past year (65+)	5.2%	4.6%	3.6%
Co-payments per decedent (last two years of life)*	\$5,033	\$5,033	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$85,046	\$68,314	\$65,706
State Rank in Cost Domain	45	45	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	79%	79%	78%
Family willing to recommend this hospice	82%	82%	84%
Seniors with a dedicated healthcare provider (65+)	91.6	93.2	95.4
Caregivers (non-professional per Medicare beneficiary)	1.12	0.71	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	1.80	2.00	NA
Community support (dollars per adult in poverty 60+)	\$189	\$25	\$62
Adults with food insecurity (60+)	17.9%	16.3%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	9.0	17.0	15.9
Volunteerism among adults (65+)	27.5%	20.6%	22.1%
State Rank in Caregiver & Community Domain	42	31	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Utah



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	119.0	39.7	60.3
Hospice emotional and spiritual support	91	90	90
Hospice help for pain and symptoms	74	73	74
Hospice training family to care for patient	76	75	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	22%	22%	24%
State Rank in Care Domain	37	38	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.11	0.11	0.14
Deaths at home*	46%	46%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.1	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	5.11%	5.33%	4.64%
State Rank in Communication Domain	1	3	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	18.0	19.1	33.1
Hospice days per decedent (last six months of life)*	39.80	39.80	27.32
Hospital days per decedent (last two years of life)*	7.99	7.99	14.20
Intensive care days per decedent (last six months of life)*	1.7	1.7	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	27.9	14.3	10.0
Home health agency visits per decedent (last six months of life)*	13.37	13.37	8.24
Adults who went without care because of cost in past year (65+)	4.0%	3.1%	3.6%
Co-payments per decedent (last two years of life)*	\$3,352	\$3,352	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$68,070	\$85,046	\$65,706
State Rank in Cost Domain	9	18	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	78%	77%	78%
Family willing to recommend this hospice	85%	84%	84%
Seniors with a dedicated healthcare provider (65+)	92.5	95.2	95.4
Caregivers (non-professional per Medicare beneficiary)	2.31	1.30	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	1.00	2.00	NA
Community support (dollars per adult in poverty 60+)	\$746	\$53	\$62
Adults with food insecurity (60+)	10.4%	7.4%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	17.6	40.5	15.9
Volunteerism among adults (65+)	44.6%	44.2%	22.1%
State Rank in Caregiver & Community Domain	7	5	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Vermont



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	190.0	40.3	60.3
Hospice emotional and spiritual support	90	91	90
Hospice help for pain and symptoms	74	74	74
Hospice training family to care for patient	77	75	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	31%	31%	24%
State Rank in Care Domain	7	14	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.09	0.14	0.14
Deaths at home*	34%	34%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.1	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	0.68%	0.75%	4.64%
State Rank in Communication Domain	30	45	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	24.5	25.2	33.1
Hospice days per decedent (last six months of life)*	26.11	26.11	27.32
Hospital days per decedent (last two years of life)*	13.05	13.05	14.20
Intensive care days per decedent (last six months of life)*	1.3	1.3	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	39.4	11.4	10.0
Home health agency visits per decedent (last six months of life)*	8.33	8.33	8.24
Adults who went without care because of cost in past year (65+)	3.9%	2.5%	3.6%
Co-payments per decedent (last two years of life)*	\$3,234	\$3,234	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$62,791	\$69,456	\$65,706
State Rank in Cost Domain	14	8	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	84%	84%	78%
Family willing to recommend this hospice	90%	88%	84%
Seniors with a dedicated healthcare provider (65+)	94.4	85.4	95.4
Caregivers (non-professional per Medicare beneficiary)	0.81	1.56	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	6.50	2.00	NA
Community support (dollars per adult in poverty 60+)	\$1,163	\$120	\$62
Adults with food insecurity (60+)	10.3%	9.6%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	30.4	46.5	15.9
Volunteerism among adults (65+)	33.6%	36.0%	22.1%
State Rank in Caregiver & Community Domain	4	6	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Virginia



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	114.0	39.2	60.3
Hospice emotional and spiritual support	90	89	90
Hospice help for pain and symptoms	74	74	74
Hospice training family to care for patient	76	76	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	23%	23%	24%
State Rank in Care Domain	38	35	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.14	0.11	0.14
Deaths at home*	36%	36%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	1.5	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	3.93%	4.33%	4.64%
State Rank in Communication Domain	40	12	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	29.7	30.4	33.1
Hospice days per decedent (last six months of life)*	27.97	27.97	27.32
Hospital days per decedent (last two years of life)*	13.76	13.76	14.20
Intensive care days per decedent (last six months of life)*	3.9	3.9	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	42.8	10.7	10.0
Home health agency visits per decedent (last six months of life)*	8.09	8.09	8.24
Adults who went without care because of cost in past year (65+)	3.8%	2.8%	3.6%
Co-payments per decedent (last two years of life)*	\$4,388	\$4,388	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$69,456	\$68,070	\$65,706
State Rank in Cost Domain	26	27	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	78%	78%	78%
Family willing to recommend this hospice	83%	83%	84%
Seniors with a dedicated healthcare provider (65+)	93.6	95.0	95.4
Caregivers (non-professional per Medicare beneficiary)	1.33	0.83	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	2.00	NA
Community support (dollars per adult in poverty 60+)	\$306	\$31	\$62
Adults with food insecurity (60+)	9.7%	10.0%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	4.7	8.0	15.9
Volunteerism among adults (65+)	33.5%	23.9%	22.1%
State Rank in Caregiver & Community Domain	41	39	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Washington



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	145.0	50.1	60.3
Hospice emotional and spiritual support	91	91	90
Hospice help for pain and symptoms	73	72	74
Hospice training family to care for patient	74	74	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	23%	23%	24%
State Rank in Care Domain	23	24	

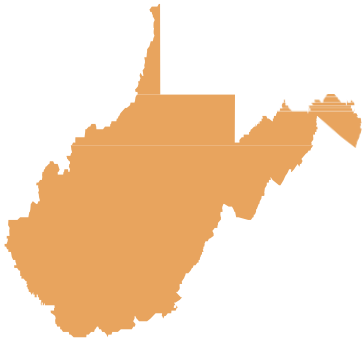
Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.12	0.12	0.14
Deaths at home*	39%	39%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	4.3	3.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	3.48%	3.74%	4.64%
State Rank in Communication Domain	9	39	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	21.5	20.9	33.1
Hospice days per decedent (last six months of life)*	24.13	24.13	27.32
Hospital days per decedent (last two years of life)*	12.51	12.51	14.20
Intensive care days per decedent (last six months of life)*	2.3	2.3	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	32.7	13.7	10.0
Home health agency visits per decedent (last six months of life)*	5.65	5.65	8.24
Adults who went without care because of cost in past year (65+)	4.1%	2.9%	3.6%
Co-payments per decedent (last two years of life)*	\$3,458	\$3,458	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$68,343	\$62,791	\$65,706
State Rank in Cost Domain	13	12	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	77%	77%	78%
Family willing to recommend this hospice	87%	86%	84%
Seniors with a dedicated healthcare provider (65+)	93.4	95.2	95.4
Caregivers (non-professional per Medicare beneficiary)	1.39	0.60	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	10.25	3.00	NA
Community support (dollars per adult in poverty 60+)	\$260	\$24	\$62
Adults with food insecurity (60+)	10.6%	8.4%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	6.3	20.1	15.9
Volunteerism among adults (65+)	36.8%	25.6%	22.1%
State Rank in Caregiver & Community Domain	9	20	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

West Virginia



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	100.0	42.4	60.3
Hospice emotional and spiritual support	91	90	90
Hospice help for pain and symptoms	78	78	74
Hospice training family to care for patient	76	78	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	26%	26%	24%
State Rank in Care Domain	30	18	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.14	0.10	0.14
Deaths at home*	33%	33%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	3.1	1.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	3.03%	3.44%	4.64%
State Rank in Communication Domain	28	7	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	43.4	42.7	33.1
Hospice days per decedent (last six months of life)*	22.24	22.24	27.32
Hospital days per decedent (last two years of life)*	14.89	14.89	14.20
Intensive care days per decedent (last six months of life)*	4.5	4.5	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	75.0	2.7	10.0
Home health agency visits per decedent (last six months of life)*	8.07	8.07	8.24
Adults who went without care because of cost in past year (65+)	4.5%	4.9%	3.6%
Co-payments per decedent (last two years of life)*	\$3,712	\$3,712	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$66,905	\$65,460	\$65,706
State Rank in Cost Domain	46	41	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	85%	84%	78%
Family willing to recommend this hospice	89%	89%	84%
Seniors with a dedicated healthcare provider (65+)	94.0	96.3	95.4
Caregivers (non-professional per Medicare beneficiary)	1.68	0.65	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	1.00	NA
Community support (dollars per adult in poverty 60+)	\$348	\$68	\$62
Adults with food insecurity (60+)	17.8%	16.9%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	10.8	33.0	15.9
Volunteerism among adults (65+)	31.0%	22.1%	22.1%
State Rank in Caregiver & Community Domain	35	21	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Wisconsin



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	234.0	69.0	60.3
Hospice emotional and spiritual support	92	92	90
Hospice help for pain and symptoms	73	73	74
Hospice training family to care for patient	71	71	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	22%	22%	24%
State Rank in Care Domain	10	13	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.10	0.14	0.14
Deaths at home*	29%	29%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	2.7	2.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	0.76%	1.09%	4.64%
State Rank in Communication Domain	48	47	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	28.1	27.5	33.1
Hospice days per decedent (last six months of life)*	31.86	31.86	27.32
Hospital days per decedent (last two years of life)*	12.01	12.01	14.20
Intensive care days per decedent (last six months of life)*	1.8	1.8	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	45.0	11.4	10.0
Home health agency visits per decedent (last six months of life)*	4.74	4.74	8.24
Adults who went without care because of cost in past year (65+)	3.3%	1.8%	3.6%
Co-payments per decedent (last two years of life)*	\$3,021	\$3,021	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$65,460	\$68,343	\$65,706
State Rank in Cost Domain	8	2	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	77%	78%	78%
Family willing to recommend this hospice	84%	84%	84%
Seniors with a dedicated healthcare provider (65+)	94.5	95.2	95.4
Caregivers (non-professional per Medicare beneficiary)	0.91	0.63	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	3.60	2.00	NA
Community support (dollars per adult in poverty 60+)	\$501	\$48	\$62
Adults with food insecurity (60+)	10.2%	9.5%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	14.1	31.6	15.9
Volunteerism among adults (65+)	37.1%	22.7%	22.1%
State Rank in Caregiver & Community Domain	15	11	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

Wyoming



Care Domain	2020	2023	United States
Home healthcare workers (per 1,000 adults 75+)	96.0	33.4	60.3
Hospice emotional and spiritual support	92	92	90
Hospice help for pain and symptoms	80	79	74
Hospice training family to care for patient	78	78	75
Adults getting the help or advice they needed when they contacted their home health provider (last two months of care)	27%	27%	24%
State Rank in Care Domain	31	23	

Communication Domain	2020	2023	United States
Hospital patients discharged without instructions for home recovery	0.11	0.12	0.14
Deaths at home*	33%	33%	33%
Person and family-centered care (composite indicator, methodology changed 2020-2023)	4.3	1.0	1.9
Medicare fee-for-service beneficiaries with advance care planning	1.65%	1.98%	4.64%
State Rank in Communication Domain	19	20	

Cost Domain	2020	2023	United States
30-day hospital readmissions (per 1,000 Medicare beneficiaries 65+)	21.2	20.9	33.1
Hospice days per decedent (last six months of life)*	12.09	12.09	27.32
Hospital days per decedent (last two years of life)*	10.70	10.70	14.20
Intensive care days per decedent (last six months of life)*	1.6	1.6	3.5
Preventable hospitalization (discharges per 1000 Medicare beneficiaries 65+)	43.1	12.3	10.0
Home health agency visits per decedent (last six months of life)*	4.43	4.43	8.24
Adults who went without care because of cost in past year (65+)	4.2%	3.8%	3.6%
Co-payments per decedent (last two years of life)*	\$3,278	\$3,278	\$4,453
Total Medicare spending per decedent (last two years of life)*	\$65,706	\$66,905	\$65,706
State Rank in Cost Domain	15	14	

Caregiver & Community Domain	2020	2023	United States
Patients who would definitely recommend home health agency to friends and family	81%	82%	78%
Family willing to recommend this hospice	92%	88%	84%
Seniors with a dedicated healthcare provider (65+)	87.1	90.9	95.4
Caregivers (non-professional per Medicare beneficiary)	2.48	1.35	0.64
Policies supporting working caregivers (composite indicator, methodology changed 2020-2023)	0.00	1.00	NA
Community support (dollars per adult in poverty 60+)	\$1,756	\$139	\$62
Adults with food insecurity (60+)	11.5%	12.6%	11.9%
Home-delivered meals (per 100 adults 60+ with independent living difficulty)	40.3	74.1	15.9
Volunteerism among adults (65+)	32.6%	39.2%	22.1%
State Rank in Caregiver & Community Domain	2	3	

*Indicates that no updated data was available for 2023. In these cases, the 2020 data was reused.

FEDERAL CHANGE INDEX

Appendix D

State Advanced Care Transformation (ACT) Index by Domain and Change Over Time, 2020 to 2023

State	Domain	2020 Rank	2023 Rank	Change In Rank
Alabama	Caregiving and Community Care	38	38	0
	Care	44	32	12
	Communication	17	33	-16
	Cost	31	35	-4
	Overall Achievement	35	43	-8
Alaska	Caregiving and Community Care	6	7	-1
	Care	9	9	0
	Communication	33	13	20
	Cost	24	23	1
	Overall Achievement	10	8	2
Arizona	Caregiving and Community Care	34	50	-16
	Care	2	30	-8
	Communication	21	17	4
	Cost	20	21	-1
	Overall Achievement	30	38	-8
Arkansas	Caregiving and Community Care	21	29	-8
	Care	36	23	13
	Communication	16	36	-20
	Cost	28	31	-3
	Overall Achievement	23	34	-11
California	Caregiving and Community Care	26	47	-21
	Care	4	3	1
	Communication	13	1	12
	Cost	38	41	-3
	Overall Achievement	21	26	-5
Colorado	Caregiving and Community Care	32	26	6
	Care	28	40	-12
	Communication	23	9	14
	Cost	11	9	2
	Overall Achievement	19	11	8
Connecticut	Caregiving and Community Care	14	35	-21
	Care	11	14	-3
	Communication	18	28	-10
	Cost	42	42	0
	Overall Achievement	25	44	-19

State	Domain	2020 Rank	2023 Rank	Change In Rank
Delaware	Caregiving and Community Care	21	16	5
	Care	36	45	-9
	Communication	16	24	-8
	Cost	28	26	2
	Overall Achievement	23	25	-2
District of Columbia	Caregiving and Community Care	3	6	-3
	Care	1	1	0
	Communication	44	40	4
	Cost	34	40	-6
	Overall Achievement	3	13	-10
Florida	Caregiving and Community Care	36	51	-15
	Care	51	51	0
	Communication	11	6	5
	Cost	50	48	2
	Overall Achievement	47	51	-4
Georgia	Caregiving and Community Care	49	49	0
	Care	48	48	0
	Communication	4	2	2
	Cost	29	36	-7
	Overall Achievement	45	41	4
Hawaii	Caregiving and Community Care	25	46	-21
	Care	40	47	-7
	Communication	3	8	-5
	Cost	12	12	0
	Overall Achievement	12	22	-10
Idaho	Caregiving and Community Care	33	27	6
	Care	16	12	4
	Communication	47	22	25
	Cost	2	1	1
	Overall Achievement	22	9	13
Illinois	Caregiving and Community Care	22	25	9
	Care	29	24	1
	Communication	24	31	-13
	Cost	47	43	-5
	Overall Achievement	33	39	-1
Indiana	Caregiving and Community Care	43	28	-8
	Care	34	44	-5
	Communication	45	26	-4
	Cost	21	24	2
	Overall Achievement	43	27	-9
Iowa	Caregiving and Community Care	18	19	6
	Care	18	19	8
	Communication	49	50	1
	Cost	4	4	-2
	Overall Achievement	17	20	8

State	Domain	2020 Rank	2023 Rank	Change In Rank
Kansas	Caregiving and Community Care	20	17	-4
	Care	19	22	-5
	Communication	50	44	-1
	Cost	18	18	0
	Overall Achievement	26	21	-5
Kentucky	Caregiving and Community Care	48	42	1
	Care	46	27	-2
	Communication	36	11	1
	Cost	44	44	3
	Overall Achievement	51	46	0
Louisiana	Caregiving and Community Care	47	45	-3
	Care	15	11	-7
	Communication	7	10	1
	Cost	41	46	2
	Overall Achievement	41	48	0
Maine	Caregiving and Community Care	23	18	-1
	Care	14	17	-4
	Communication	42	41	-9
	Cost	10	7	-2
	Overall Achievement	16	14	-4
Maryland	Caregiving and Community Care	31	22	7
	Care	42	50	6
	Communication	39	19	-10
	Cost	32	30	-4
	Overall Achievement	34	29	9
Massachusetts	Caregiving and Community Care	1	23	2
	Care	5	5	11
	Communication	26	32	-16
	Cost	40	33	-2
	Overall Achievement	1	24	2
Michigan	Caregiving and Community Care	16	21	11
	Care	41	35	-7
	Communication	32	4	4
	Cost	27	29	10
	Overall Achievement	27	23	6
Minnesota	Caregiving and Community Care	13	10	2
	Care	3	4	0
	Communication	25	42	7
	Cost	7	8	0
	Overall Achievement	8	5	1
Mississippi	Caregiving and Community Care	50	48	-5
	Care	43	16	-20
	Communication	2	18	1
	Cost	43	39	-2
	Overall Achievement	48	49	-8

State	Domain	2020 Rank	2023 Rank	Change In Rank
Missouri	Caregiving and Community Care	30	14	-2
	Care	13	10	5
	Communication	43	34	5
	Cost	23	20	-3
	Overall Achievement	31	19	0
Montana	Caregiving and Community Care	17	5	4
	Care	33	28	2
	Communication	41	49	5
	Cost	1	2	3
	Overall Achievement	14	4	0
Nebraska	Caregiving and Community Care	24	11	-4
	Care	39	41	8
	Communication	20	30	0
	Cost	16	16	-1
	Overall Achievement	18	16	-5
Nevada	Caregiving and Community Care	46	36	-6
	Care	35	42	-2
	Communication	5	5	7
	Cost	48	47	0
	Overall Achievement	49	47	-1
New Hampshire	Caregiving and Community Care	5	8	0
	Care	20	39	7
	Communication	35	48	-10
	Cost	19	17	-3
	Overall Achievement	6	17	0
New Jersey	Caregiving and Community Care	12	40	0
	Care	26	29	15
	Communication	22	29	1
	Cost	51	51	0
	Overall Achievement	32	51	-3
New Mexico	Caregiving and Community Care	28	9	2
	Care	8	6	-3
	Communication	38	37	2
	Cost	17	19	5
	Overall Achievement	20	19	6
New York	Caregiving and Community Care	8	39	17
	Care	2	2	2
	Communication	15	23	0
	Cost	49	49	0
	Overall Achievement	15	49	13
North Carolina	Caregiving and Community Care	44	44	3
	Care	45	43	-17
	Communication	37	15	-7
	Cost	22	27	3
	Overall Achievement	44	27	2

State	Domain	2020 Rank	2023 Rank	Change In Rank
North Dakota	Caregiving and Community Care	10	1	3
	Care	25	34	11
	Communication	51	51	0
	Cost	3	6	2
	Overall Achievement	11	6	7
Ohio	Caregiving and Community Care	39	24	-2
	Care	21	33	-1
	Communication	34	35	5
	Cost	33	28	0
	Overall Achievement	40	28	4
Oklahoma	Caregiving and Community Care	40	41	-6
	Care	32	31	-11
	Communication	8	21	6
	Cost	36	37	-2
	Overall Achievement	37	37	-2
Oregon	Caregiving and Community Care	11	30	-3
	Care	17	26	5
	Communication	12	27	9
	Cost	5	11	-2
	Overall Achievement	7	11	1
Pennsylvania	Caregiving and Community Care	19	31	-5
	Care	12	8	5
	Communication	29	38	-2
	Cost	37	34	-2
	Overall Achievement	28	34	-8
Rhode Island	Caregiving and Community Care	27	33	-8
	Care	24	20	8
	Communication	27	43	-1
	Cost	30	32	1
	Overall Achievement	29	32	-6
South Carolina	Caregiving and Community Care	45	34	-2
	Care	50	46	-4
	Communication	10	25	-3
	Cost	25	22	-6
	Overall Achievement	36	22	-6
South Dakota	Caregiving and Community Care	29	12	-11
	Care	49	49	2
	Communication	46	46	-4
	Cost	6	5	3
	Overall Achievement	24	5	-7
Tennessee	Caregiving and Community Care	51	37	-1
	Care	47	37	-8
	Communication	14	14	2
	Cost	39	38	0
	Overall Achievement	50	38	-1

State	Domain	2020 Rank	2023 Rank	Change In Rank
Texas	Caregiving and Community Care	42	43	6
	Care	6	7	0
	Communication	6	16	-2
	Cost	45	45	0
	Overall Achievement	38	45	4
Utah	Caregiving and Community Care	7	3	0
	Care	37	38	3
	Communication	1	3	4
	Cost	9	10	-3
	Overall Achievement	5	10	0
Vermont	Caregiving and Community Care	4	4	2
	Care	7	15	0
	Communication	30	45	13
	Cost	14	14	-1
	Overall Achievement	4	14	3
Virginia	Caregiving and Community Care	41	32	-5
	Care	38	36	-14
	Communication	40	12	-9
	Cost	26	25	3
	Overall Achievement	42	25	-4
Washington	Caregiving and Community Care	9	20	17
	Care	23	25	14
	Communication	9	39	0
	Cost	13	13	1
	Overall Achievement	9	13	6
West Virginia	Caregiving and Community Care	35	15	-3
	Care	30	18	-19
	Communication	28	7	10
	Cost	46	50	0
	Overall Achievement	46	50	1
Wisconsin	Caregiving and Community Care	15	13	-5
	Care	10	13	-1
	Communication	48	47	-3
	Cost	8	3	2
	Overall Achievement	13	3	-2
Wyoming	Caregiving and Community Care	2	3	2
	Care	31	3	0
	Communication	19	20	-2
	Cost	15	14	2
	Overall Achievement	2	1	2

C+TAC



A serious illness can be profoundly disruptive, isolating and financially challenging, not just to patients and their families, but to their caregivers, who are often unpaid and overburdened.

Since its founding in 2010, The Coalition to Transform Advanced Care (C-TAC) has been their champion and their advocate. Representing their interests and working with legislators, decision makers, and advocates to find common ground and craft policies that deliver more comprehensive, equitable, and consistently funded care at scale.

Founded in 2010 by Bill Novelli and Tom Koutsoumpas, social change leaders and hospice benefit visionaries, C-TAC now occupies a unique space in the healthcare ecosphere. We are a nonprofit and recognized as the voice of the patient and family impacted by serious illness. We know the players and the landscape. We understand the issues. We collaborate across political parties, silos, disciplines, and disease groups.

Which earns us the ear—and trust—of everyone from industry changemakers to policy makers to families.

C-TAC is a coalition of over 200+ organizations that share our vision of person-centered care that meets patients' goals and honors their dignity. Together we are opening the door to a new healthcare paradigm built on greater equity, public engagement, and workforce development.

Coalition to Transform Advanced Care (C-TAC)

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